

Olivia3

Indoor Rotating Camera
User Manual

Protect and monitor the things you
love and value

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This user manual has all the information you need to make the most out of Olivia3 Indoor Rotating Camera.

Please keep this manual for future reference and ensure you have read all safety instructions carefully before use.

The manual is subject to change without notice. The updates will be added into the new version of the manual.

Last updated: 26/10/2020

What you'll need

This is what you will need to set up your Olivia3 Indoor Camera



Wi-Fi broadband

A working internet connection on a 2.4Ghz frequency channel



Compatible Device

An Apple or Android Smartphone or Tablet PC



Clan at Home account

Download the Clan at Home app and register



Indoor Mains Power Supply

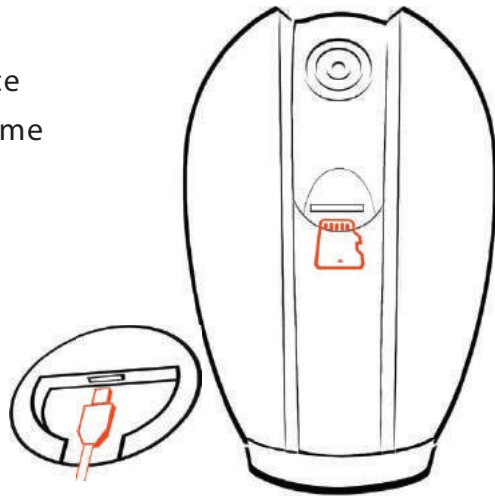
Direct access to an indoor power socket

Let's get started

Connect Olivia to the mains using the power adapter and USB cable provided.

The red LED will come on once plugged in and Olivia will chime twice before she is ready to connect.

If you would like Olivia to record, you will be required to insert a Micro SD card. Olivia will support any sized Micro SD card up to 128 GB.



What do the flashing lights mean?



Solid Red
Starting up



Flashing Red
Ready to connect



Solid Blue
Connected

Add Olivia3 to the Clan at Home App

If you're setting up your Olivia up for the first time, you will need to:

1. Download the Clan at Home app from the Google Play Store or Apple App Store
2. Open the app and "register" to create an account
3. Create a Home
4. Then Add Olivia

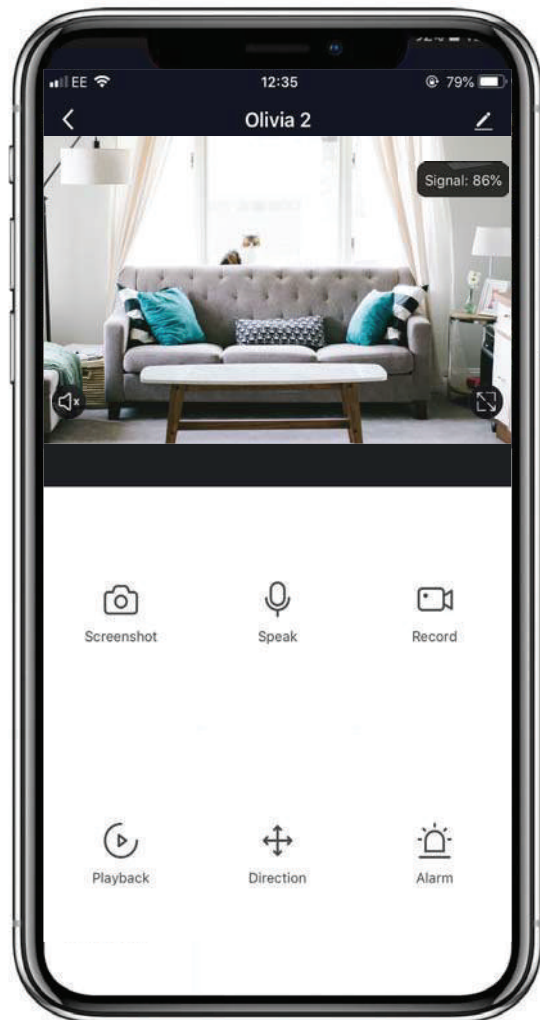
If you already have a Clan at Home account, simply press the "+" icon on the top right corner and follow the on-screen steps.

You will be asked to enter your Wi-Fi router password and use Olivia to scan the QR code created on your smartphone, then Olivia will connect to your Wi-Fi network.

If you need help with this, please refer to the Quick Start Guide included with Olivia3.

Live View

Once setup is complete, select Olivia3 in the Clan at Home app



Signal: 86%

See your Wi-Fi Signal Strength



See more Settings



Screenshot

Save a screenshot on your smartphone gallery



Speak

Select to speak into the camera



Cloud storage

See recorded footage on the cloud.



Record

Record live footage onto your smartphone memory



See Full-Screen



Turn the speaker on or off



Direction

Select to change camera direction



Playback

See recorded footage on the SD card

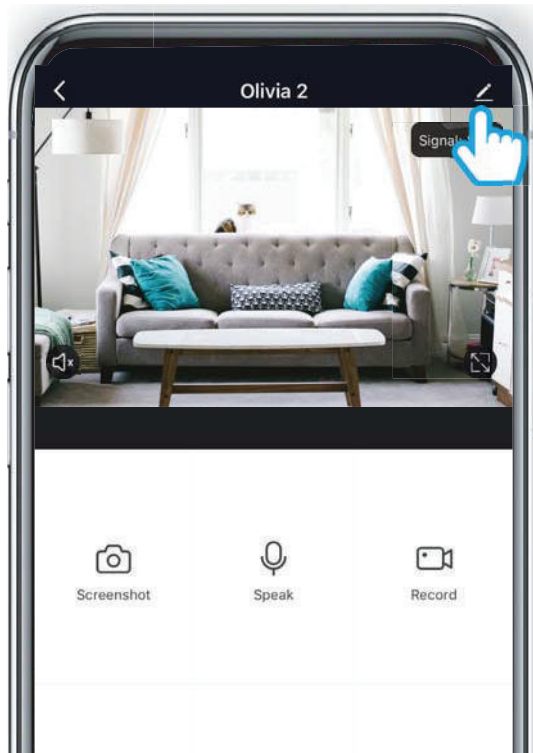


Alarm

Turn on to get instant alerts to your phone when there's movement

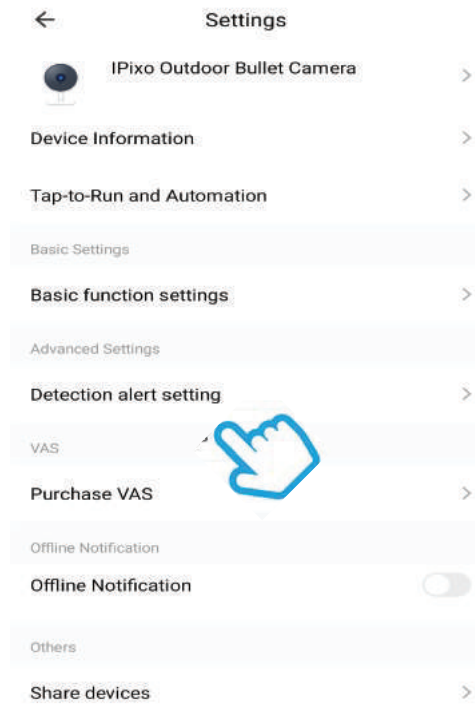
Motion and Sound Alerts

To set up the Motion and Sound detection, follow the steps below:



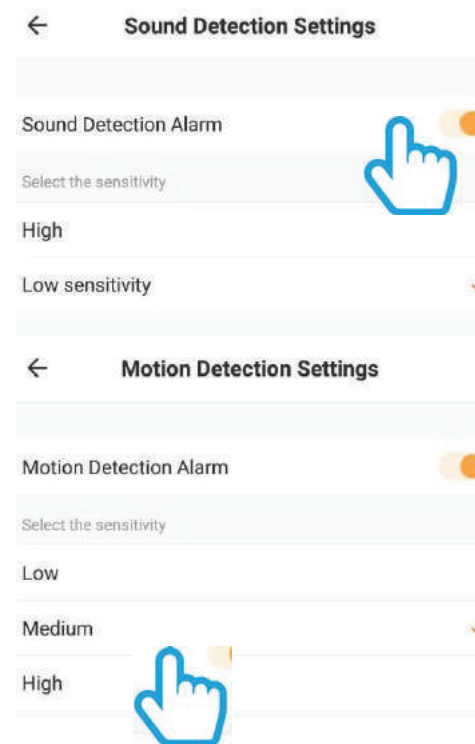
Step 1

Click on the settings icon to bring up the camera settings



Step 2

Select Detection alert setting



Step 3

Turn the setting on and choose the sensitivity

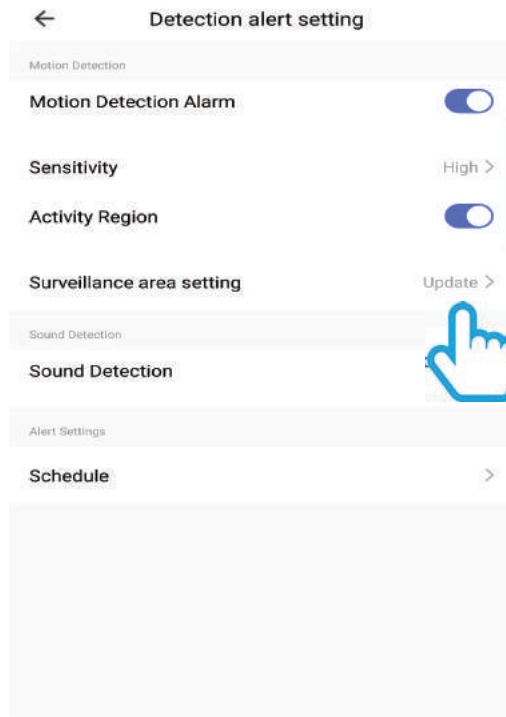
Selecting a sensitivity level minimises false alerts

When movement or sound is detected, Olivia will send you alerts straight to your Smartphone or Tablet device. You will receive a notification if your device is locked when Olivia detects something, on your home screen as long as you are signed in to the Clan at Home app



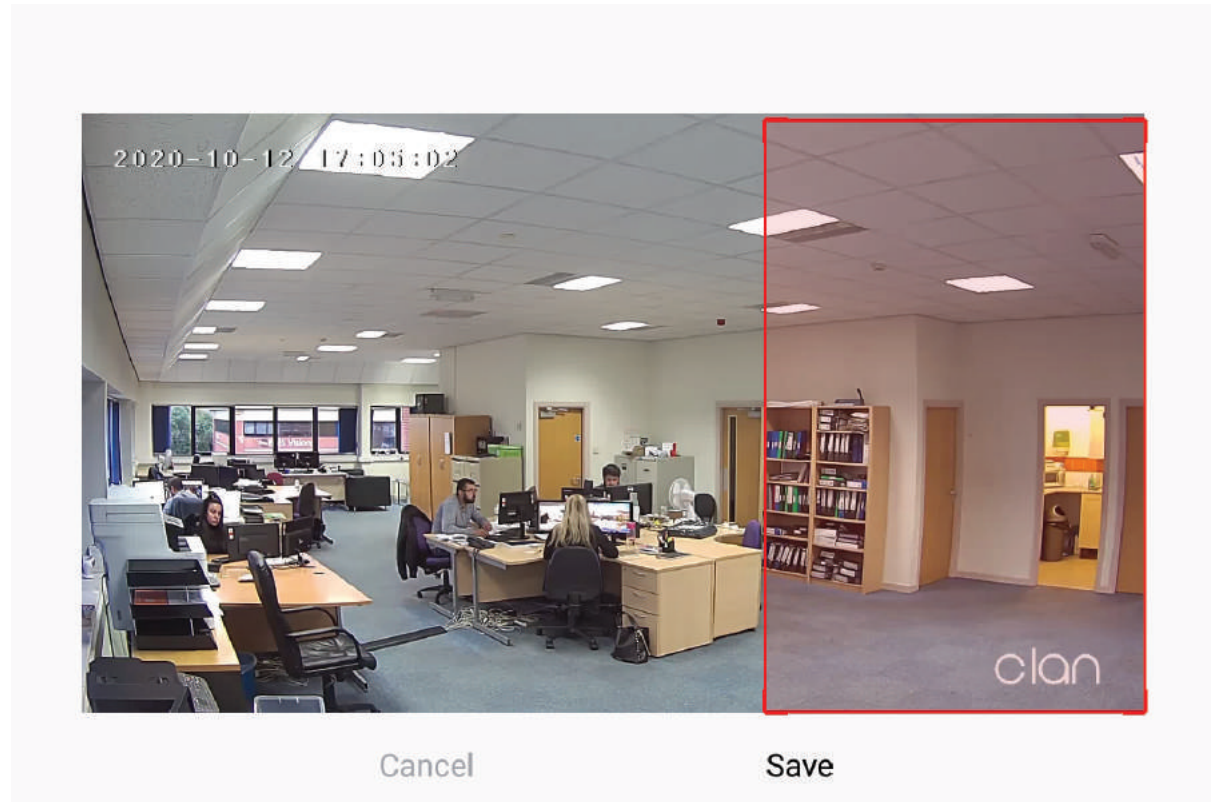
Area Detection

If you would like your camera to monitor a certain area please follow the steps below



Step 1

Click on Surveillance area setting

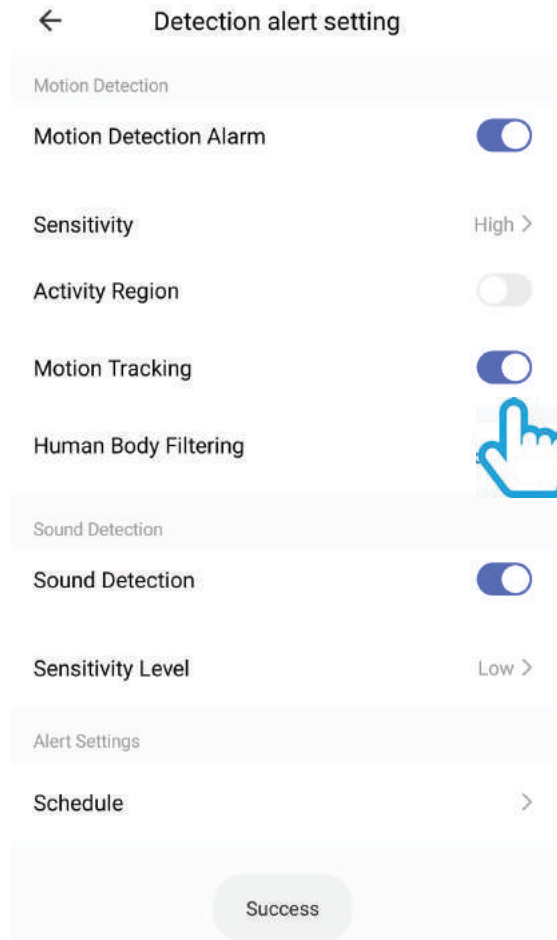


Step 2

Select the area you wish to monitor,
then click save

Motion Tracking

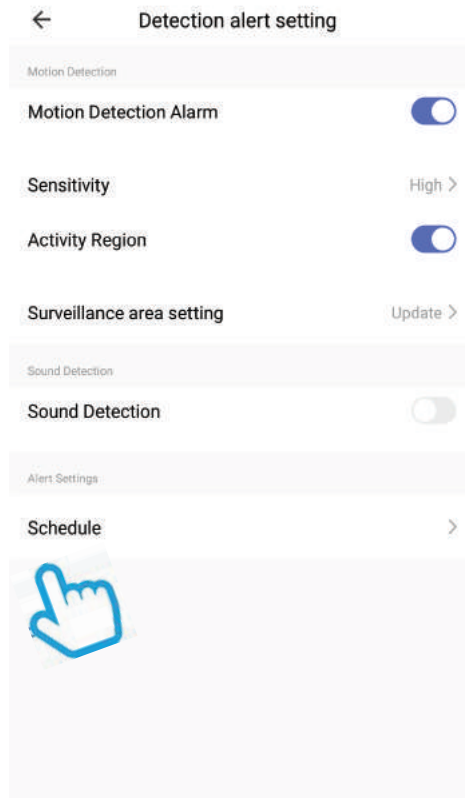
When this is turned on the camera will track and follow any movements in front of it



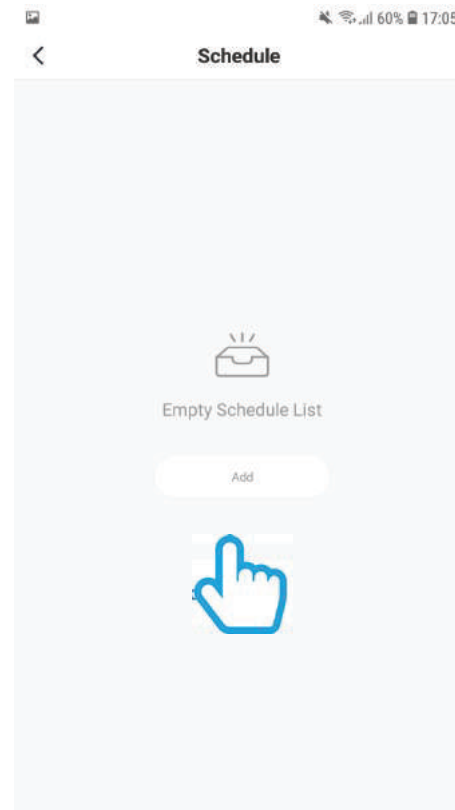
When this is turned on the camera will follow any movement in front of it

Schedule

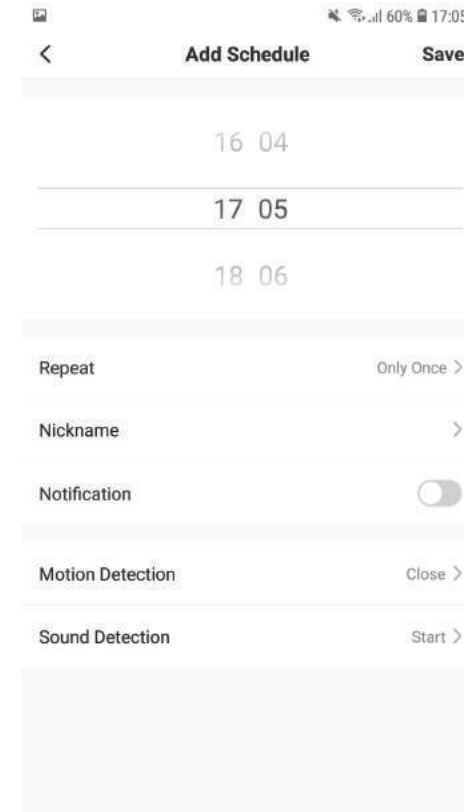
Choose when to set your camera to detect motion or audio



Step 1
Click on schedule



Step 2
Click Add

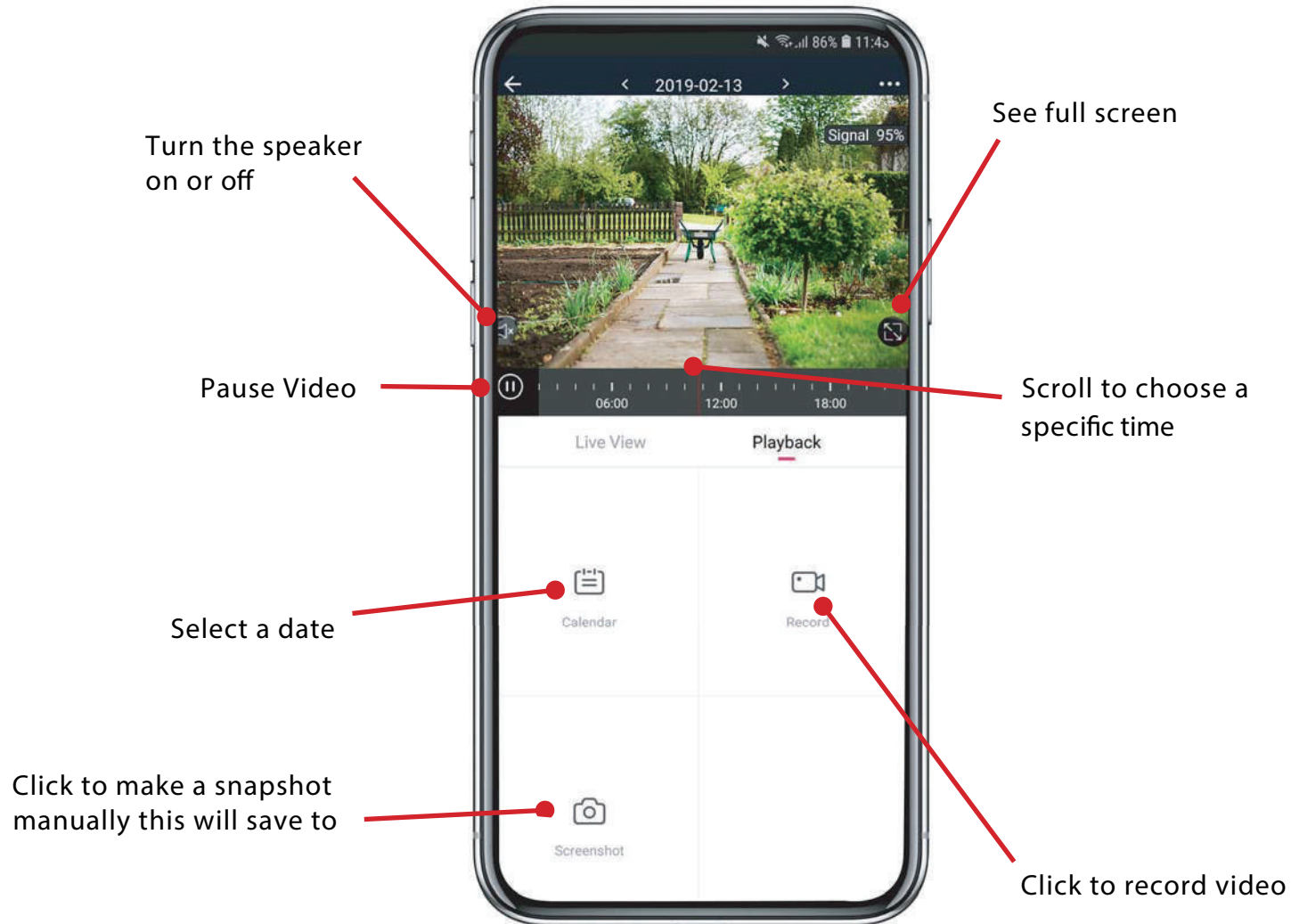


Step 3
Set your schedule and click
save in the top right hand corner

- Select the days
- Name your schedule
- Receive a notification when it starts
- Choose the functions you would like to set

Recordings

Olivia continuously records for you, so you don't need to remember to press record. The loop-recording feature automatically removes the oldest videos to make room for new ones. You can access the recordings from the Clan at Home app.

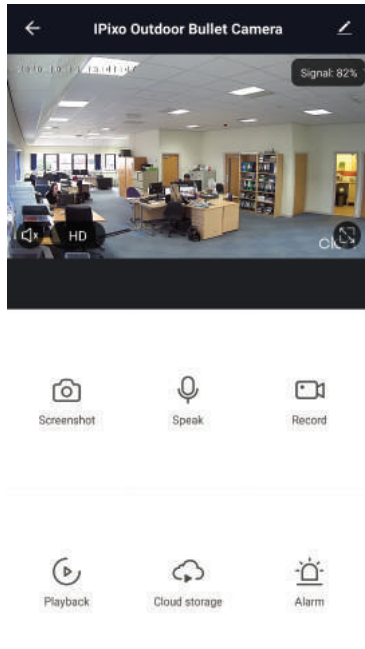


Cloud Storage for a single camera

If you would like Olivia to record, you will be required to insert a Micro SD card

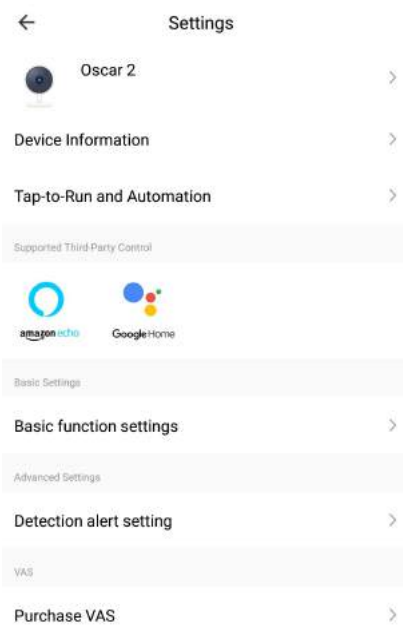
Alternatively, you can sign up to the optional cloud storage.

The camera can be set to record continuously or once it detects movement. You can also choose to store the recorded footage for 7,14 or 30 days.



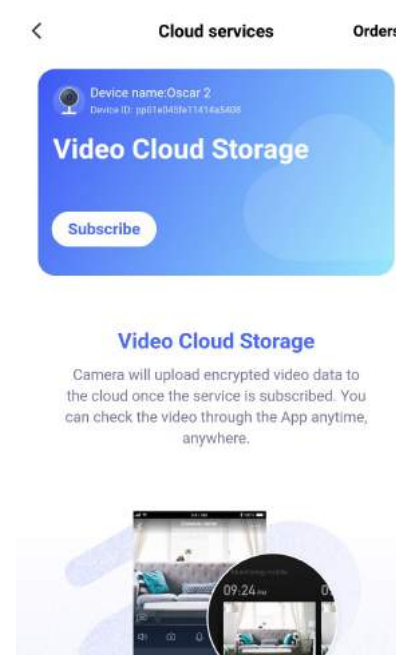
Step 1

Click on the pencil icon



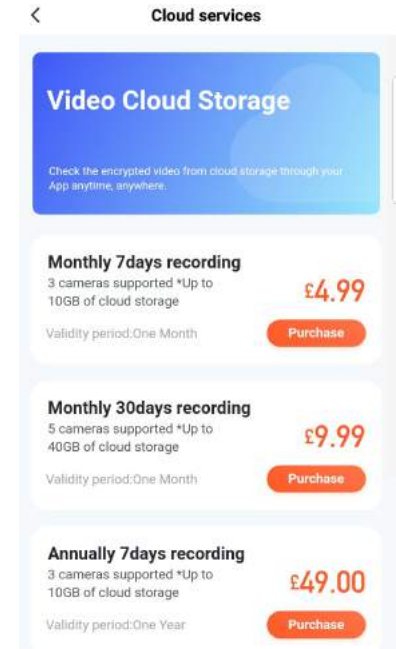
Step 2

Click on Purchase VAS



Step 3

Click Subscribe

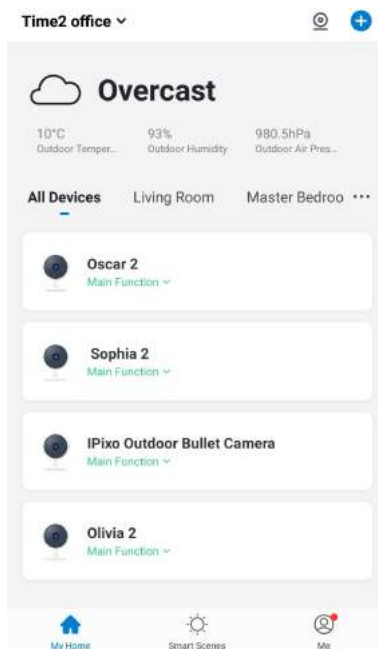


Step 4

Choose which service you would like.
You will be then directed to make the payment.

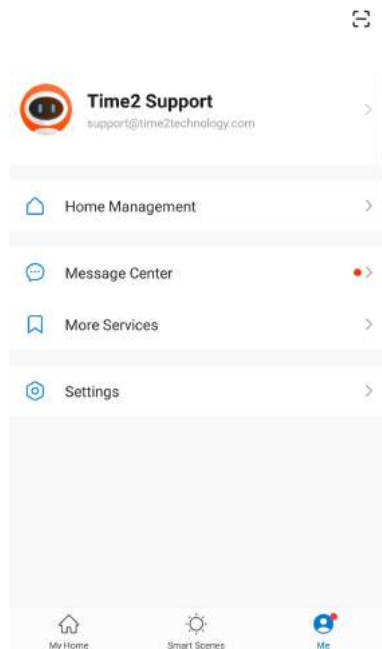
Cloud Storage for multiple cameras

Instead of paying per camera why not bundle your Cloud Storage.
Please note selecting this option will only set the camera to record when it detects movement.



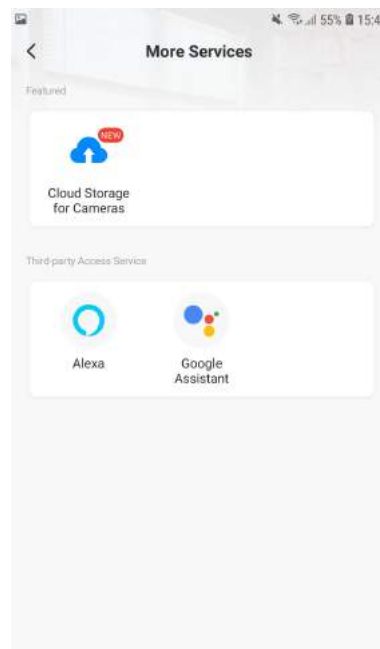
Step 1

Click 'ME'



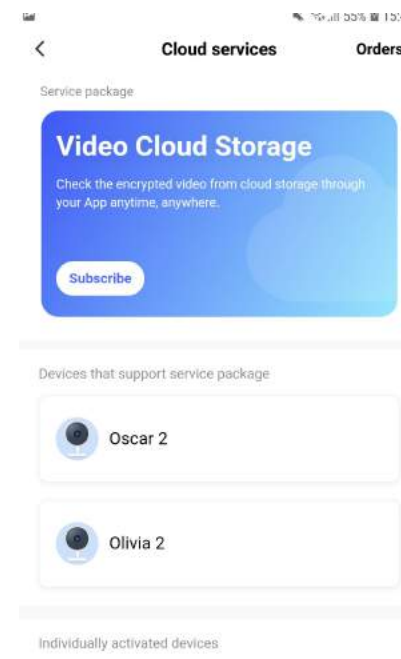
Step 2

Click 'More Services'



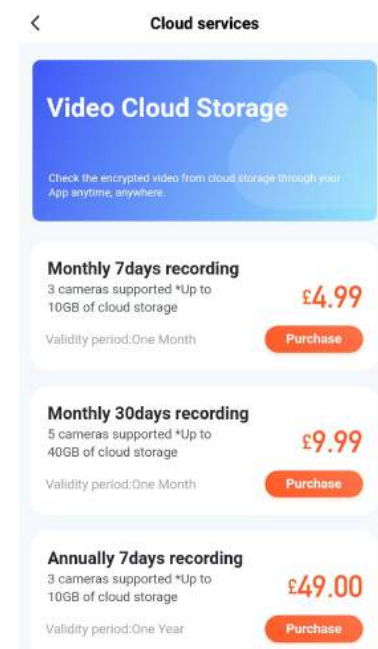
Step 3

Click 'Cloud Storage for cameras'



Step 4

Click 'Subscribe'

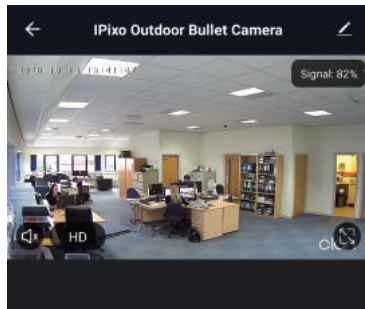


Step 5

Choose which service you would like.
You will then be directed to make the payment.

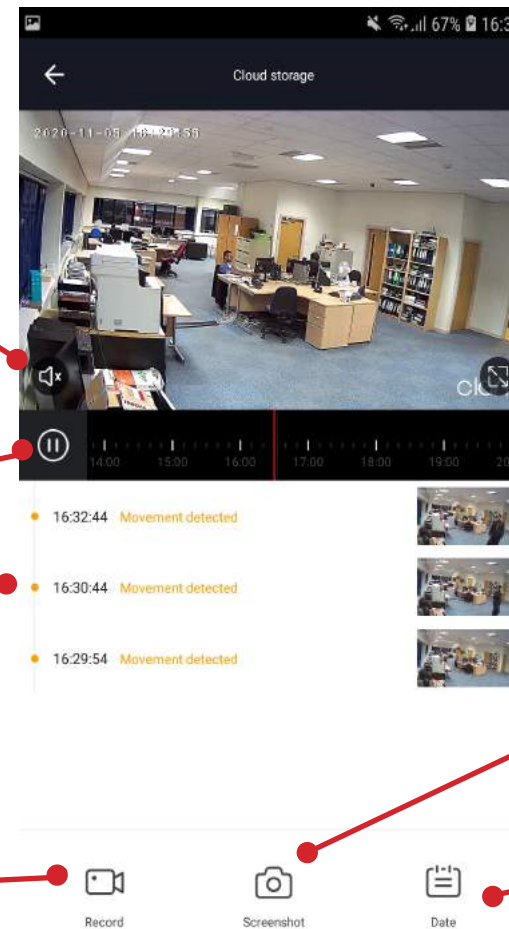
Cloud Storage Recordings

Olivia will record for you so you don't need to remember to press record.
You can access the Cloud recordings from the Clan at Home App.



Step 1

Click on 'Cloud Storage'



Turn speaker on or off

See Full Screen

Pause Video

Scroll to choose a specific time

Choose a specific recording when camera has detected movement

Click to make a snapshot manually

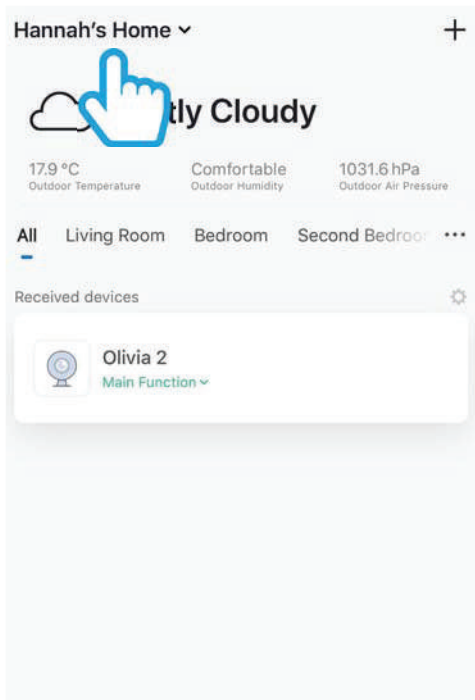
Click to record

Select a date

Managing your Clan Home

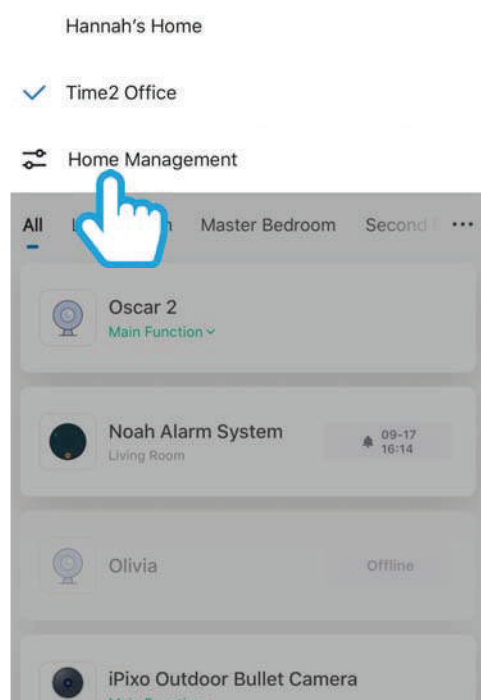
You will have created a “home” when you registered a Clan at Home account

To manage the settings of your home, follow these steps:



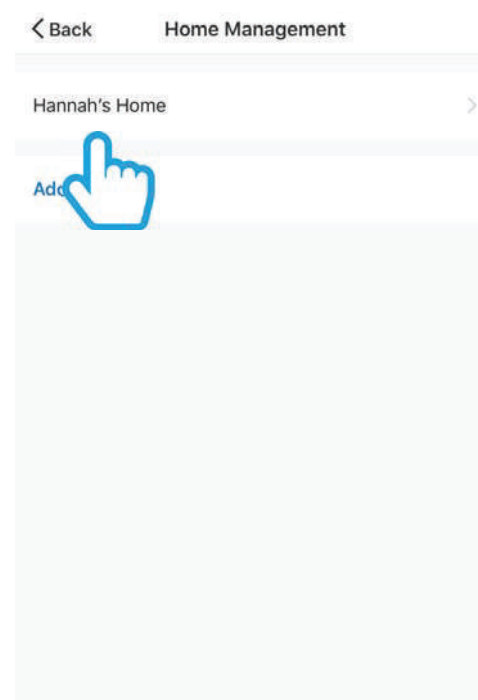
Step 1

Click on your Home name in the top left corner



Step 2

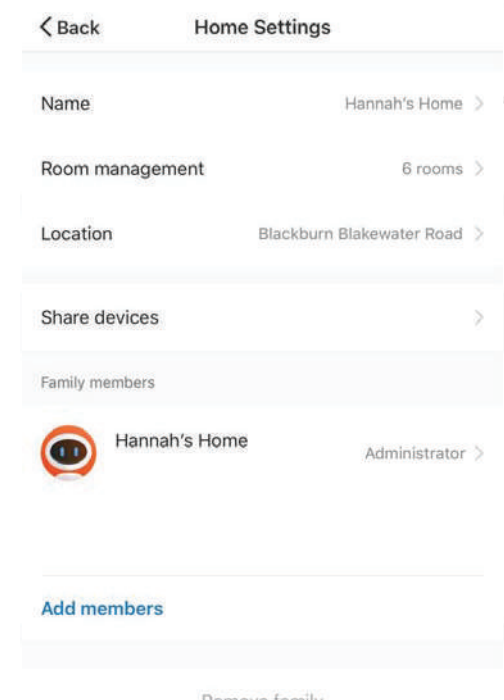
Select Home Management



Step 3

Click on your “Home”

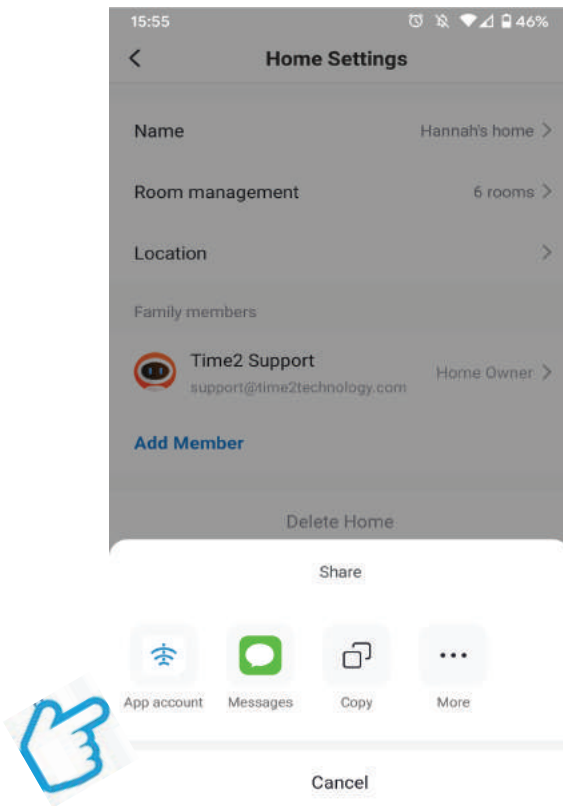
You can also add a new Home from this page



Step 4

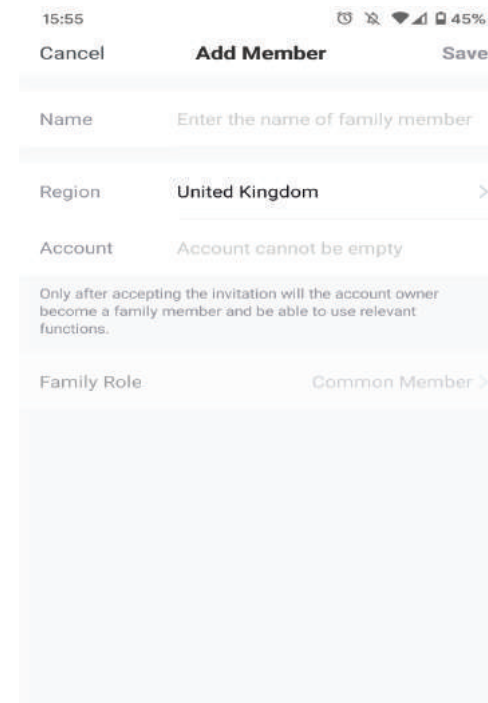
Change settings, change location or add a family member

Add a Family Member



Step 1

Click Add Member and then click App Account



Step 2

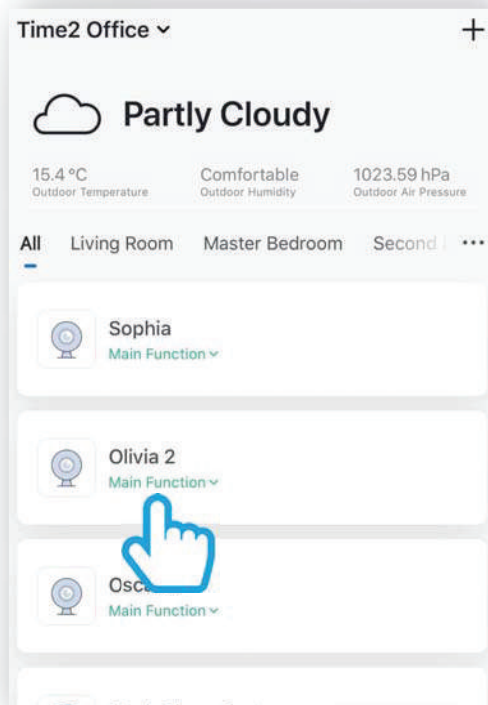
Fill in the members name and Clan at Home account details.
Click Save

Share Olivia3

You are able to add share Olivia with your family and friends so they can also view the camera

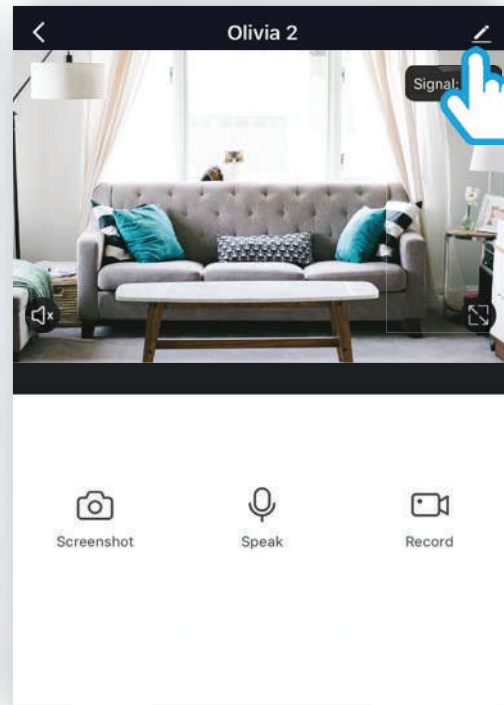
Sharing the device will only give them access to live-view, to give full access to Olivia settings, please see “Add a Family Member” on Page 8

Your family member must have a registered Clan at Home account



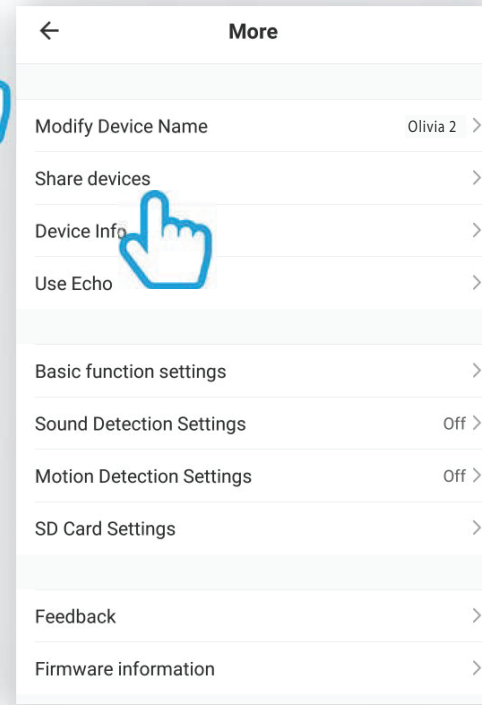
Step 1

Click on Olivia3



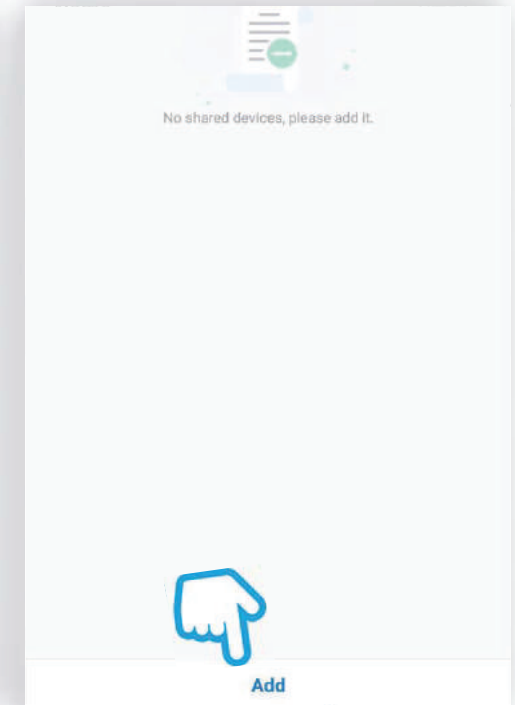
Step 2

Click on the settings icon to
bring up the camera
settings



Step 3

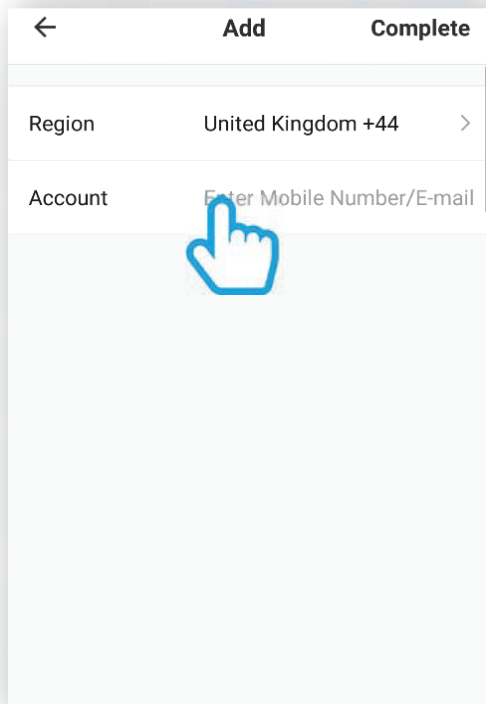
Click share devices



Step 4

Click Add

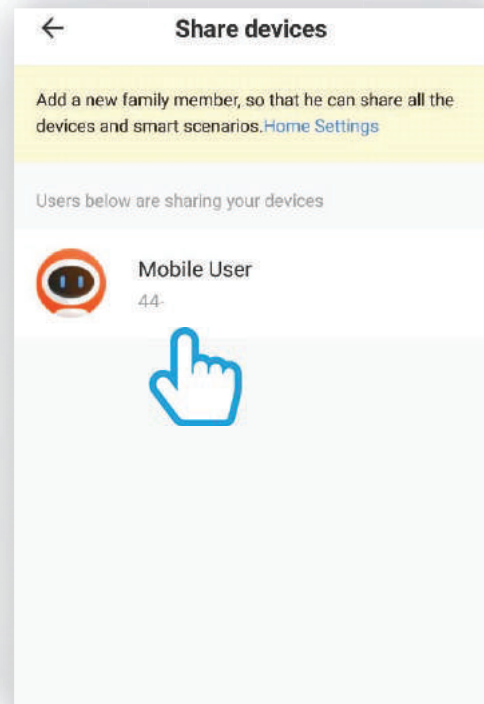
Share Olivia3



Step 5

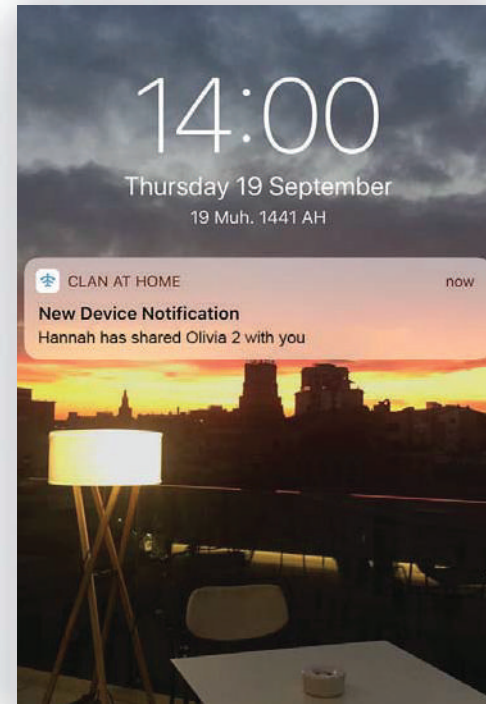
Enter Email address used to create account

Click complete to share the camera



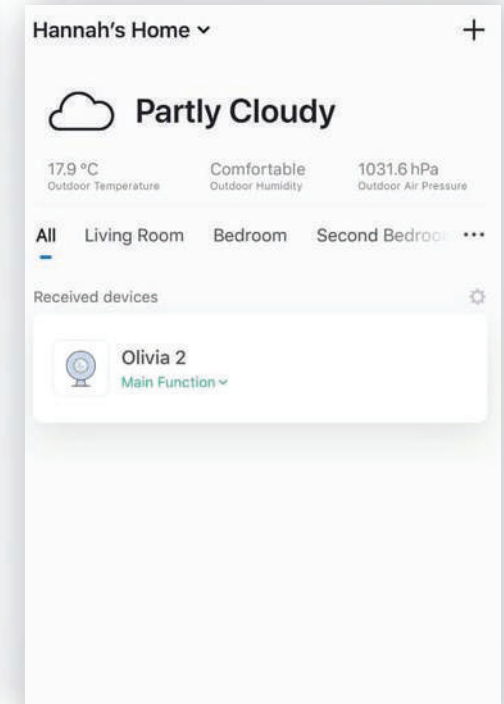
Step 6

It will now appear as a Shared device



Step 7

A notification will be received on the phone that Olivia3 has been shared to

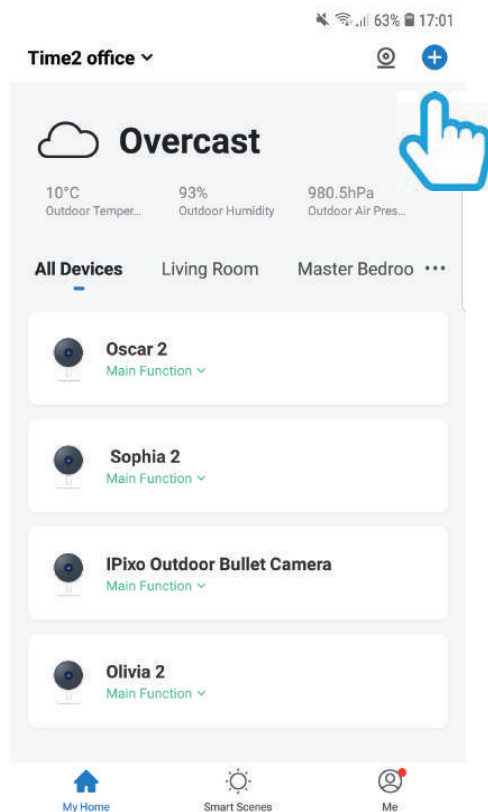


Step 8

Olivia will now appear under received devices

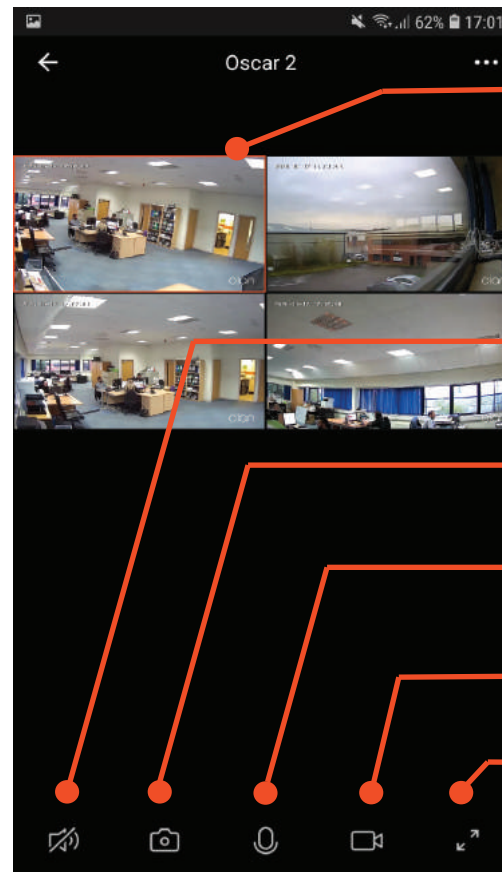
Multi Camera View

This allows you to view up to 4 cameras at once



Step 1

Click on the camera on the top right hand corner



Red Outline- Controls the camera you have selected

Hear whats happening around your camera

Save a screenshot on your smartphone memory

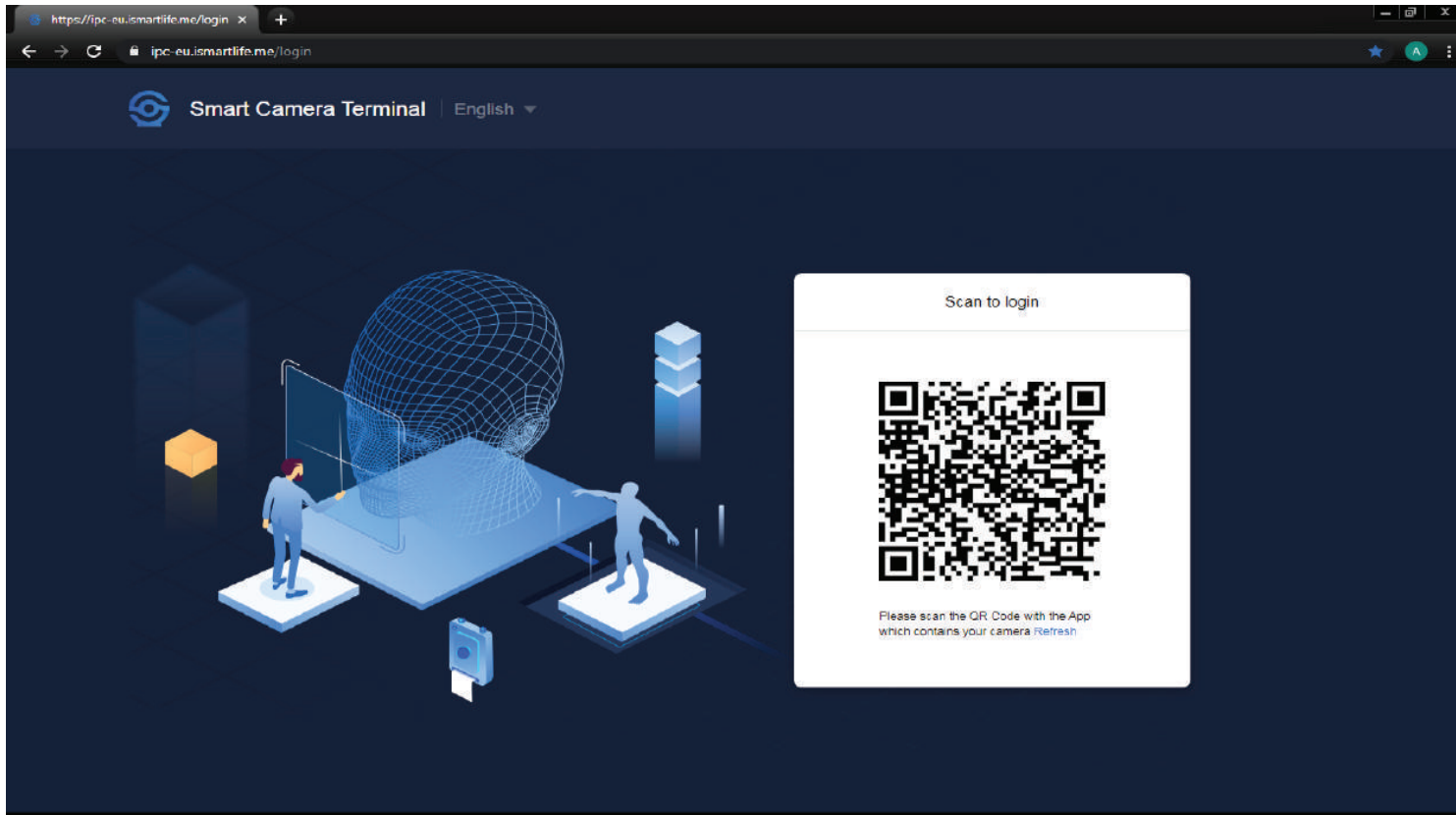
Select to speak into your camera

Record live footage onto your smartphone memory

Full screen

Web View

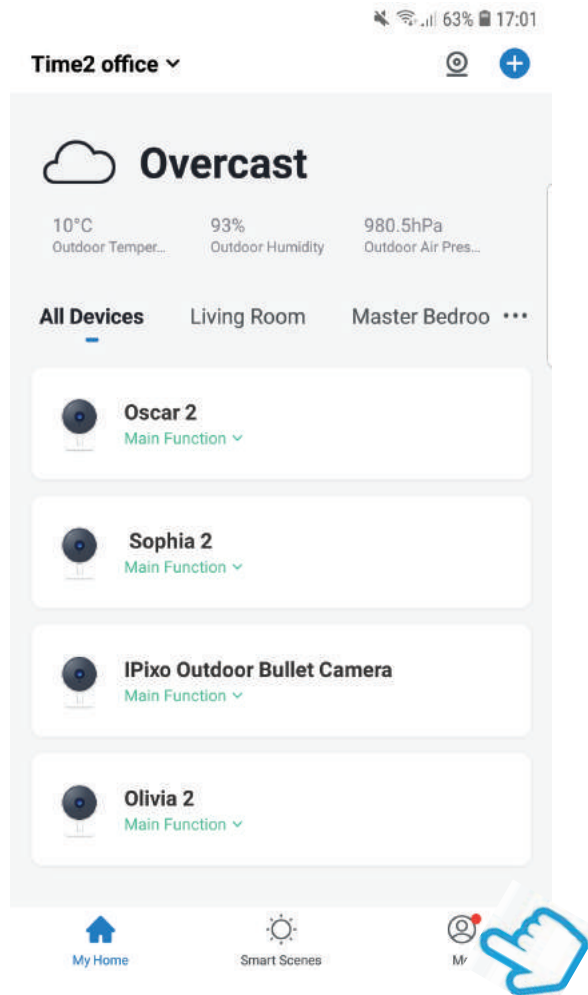
Once your cameras are set up, you can also view them on our web view



Step 1

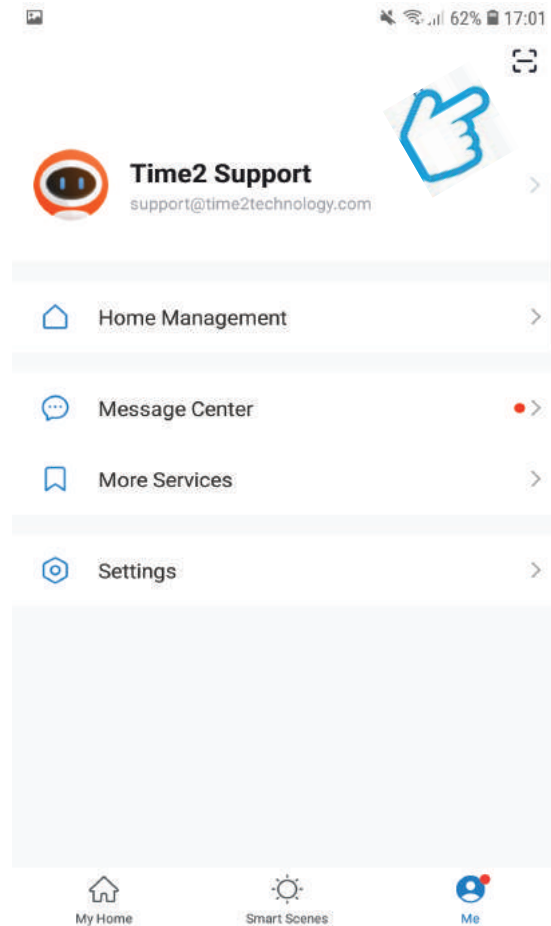
Go to the following website on your PC.
<https://www.time2technology.com/webview/>
and a QR code will be displayed.

Web View



Step 2

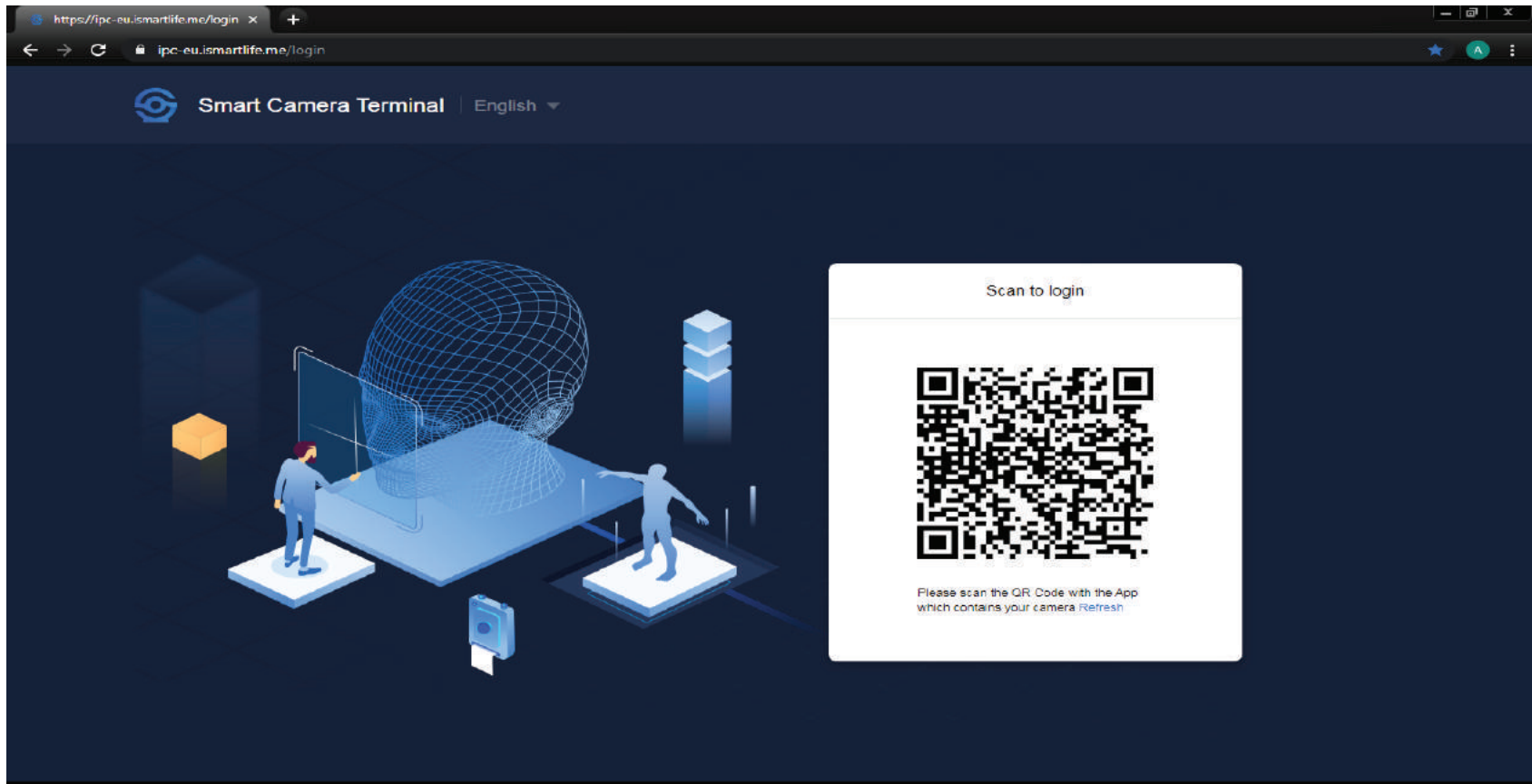
Go into the Clan at home app and click on Me in the bottom right hand corner



Step 3

Click on the square on the top right hand corner

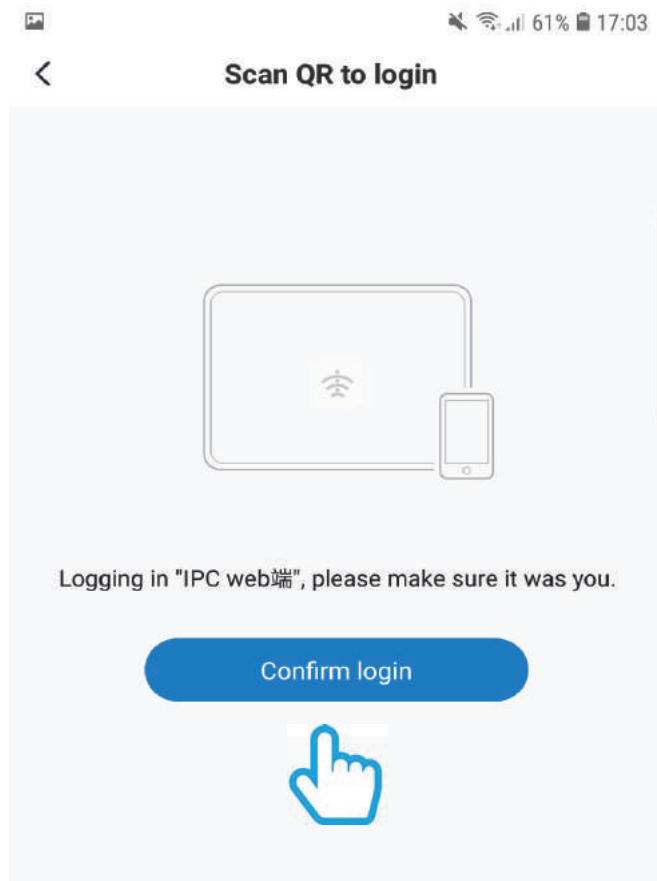
Web View



Step 4

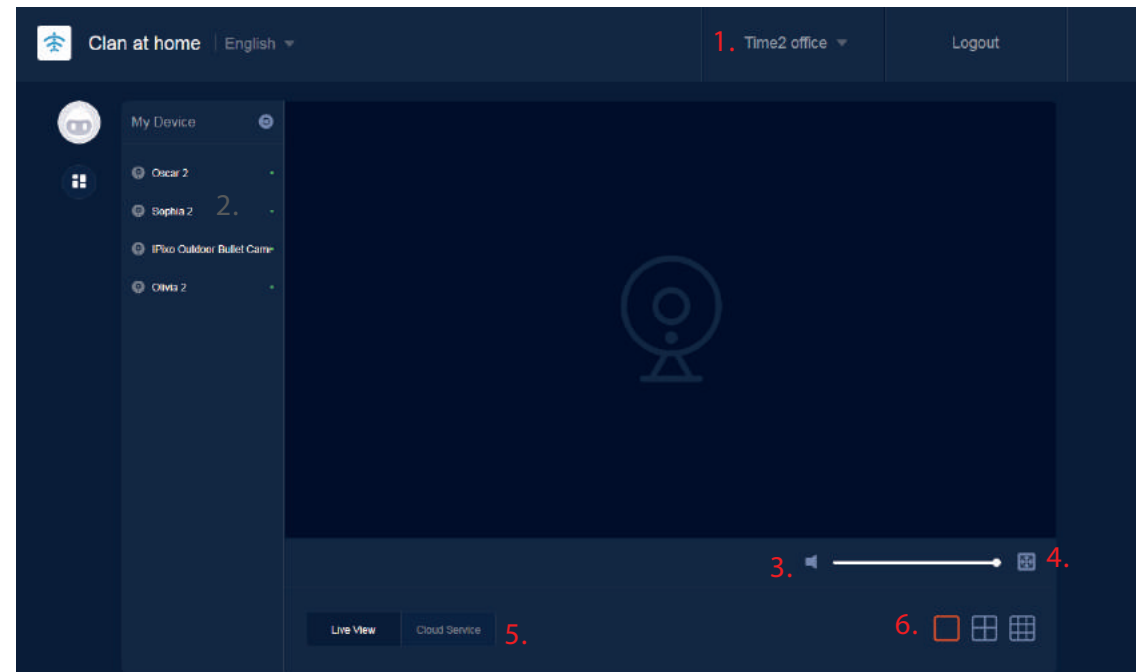
Using your phone scan the QR code.
Ensure the QR code is within the green square.

Web View



Step 5

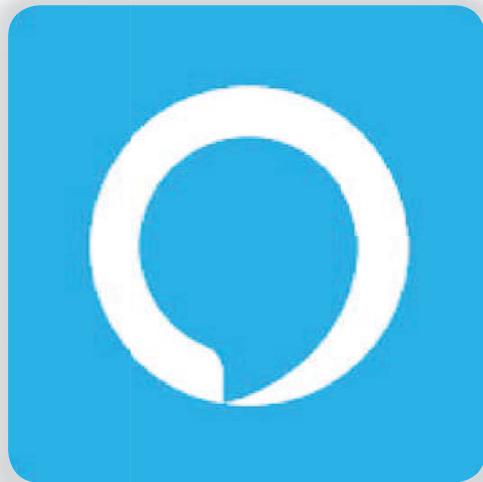
Click Confirm Login



1. Select the home where you would like to view your cameras.
2. Select your camera.
3. Speaker – Listen in on what is going on around your camera.
4. Full screen
5. Cloud Service – View the recorded footage from the Cloud Service.
6. Multi Camera View – Select how many cameras you would like to see at once.

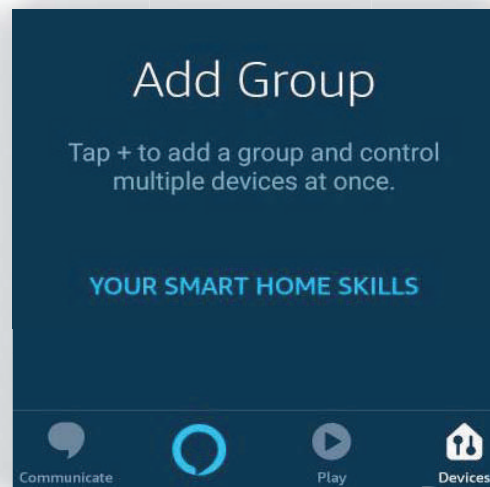
Olivia3 & Alexa

You are able to view Olivia3 on your Amazon Echo Show, Echo Dot and on your TV using the Amazon Fire Stick



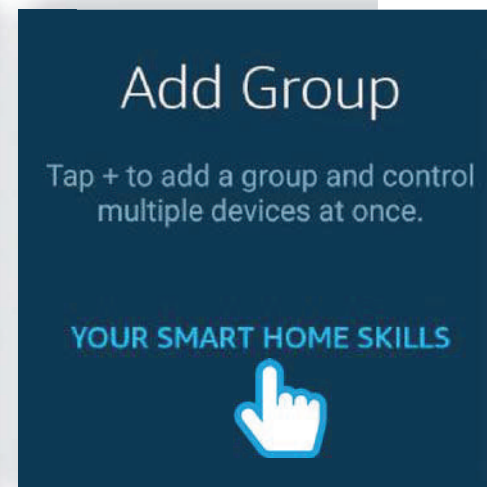
Step 1

Open your Amazon Alexa App



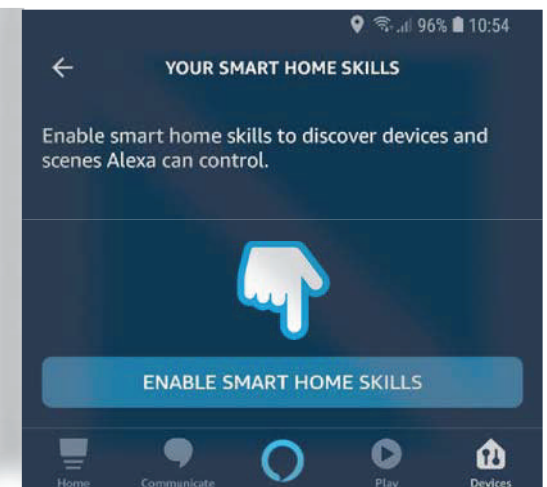
Step 2

Tap the "Devices" icon on the toolbar at the bottom of the screen



Step 3

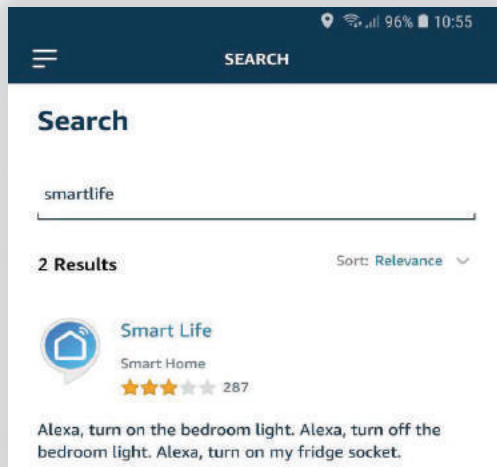
Tap 'Your Smart Home Skills'



Step 4

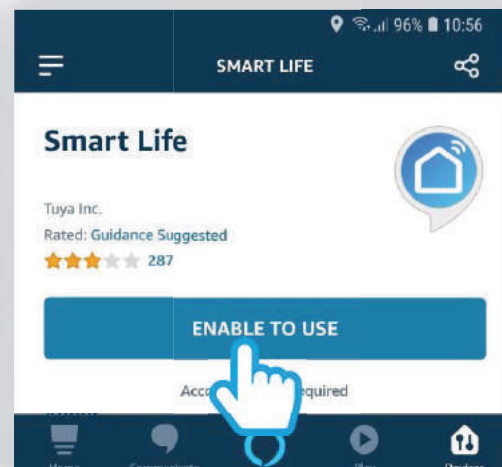
'Enable Smart Home Skills'

Olivia3 & Alexa



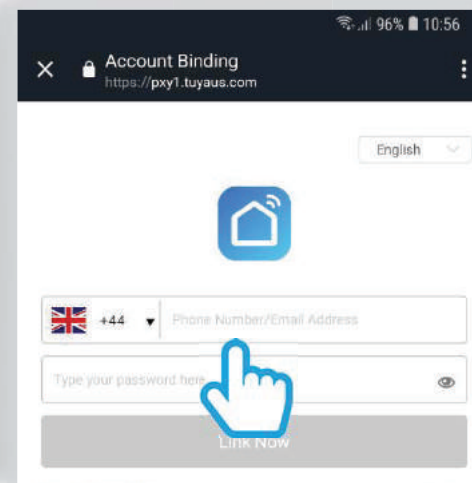
Step 5

Tap the "Search" icon on the top-right corner of the page and search "Smartlife"



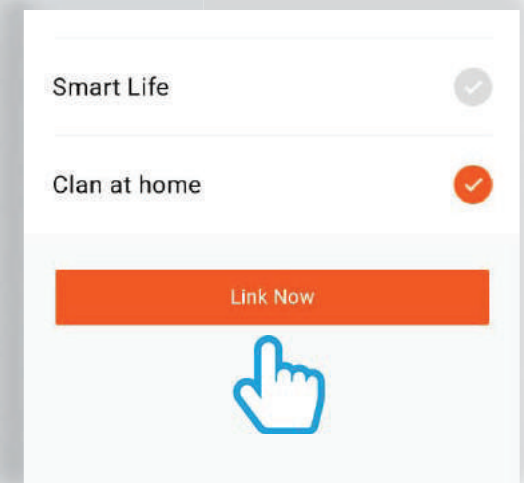
Step 6

Click the "Smart Life" skill then tap "Enable to Use"



Step 7

Use your Clan at Home Username and Password to log in. Then tap "Link Now"

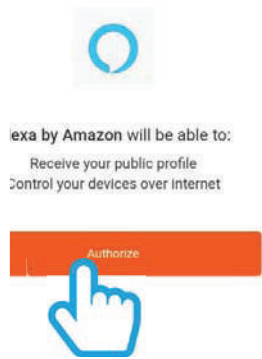


Step 8

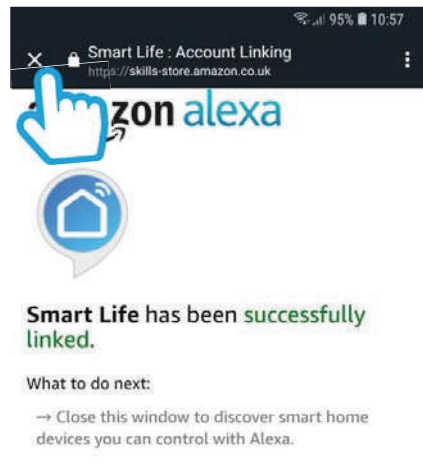
Choose the Clan at Home app and tap "Link Now"

Web View

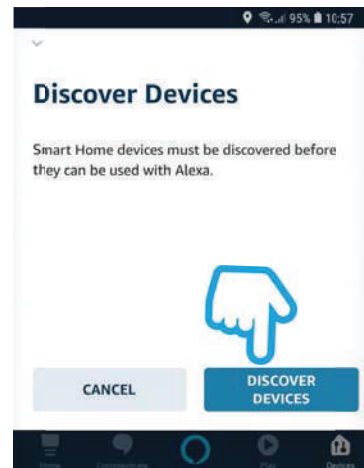
Olivia3 & Alexa



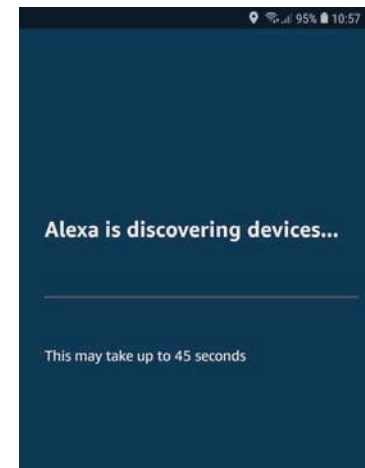
Step 9
Then tap "Authorize"



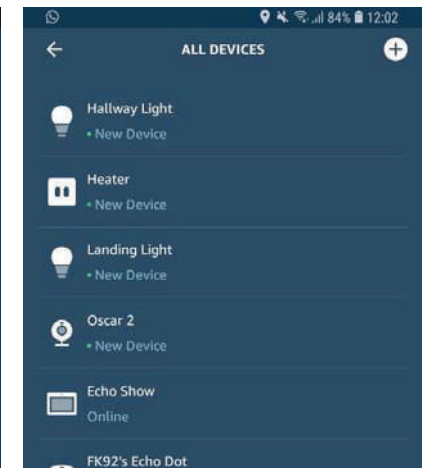
Step 10
Once the link is successful, tap the "X" icon on the top left corner



Step 11
Then Tap "Discover Devices"



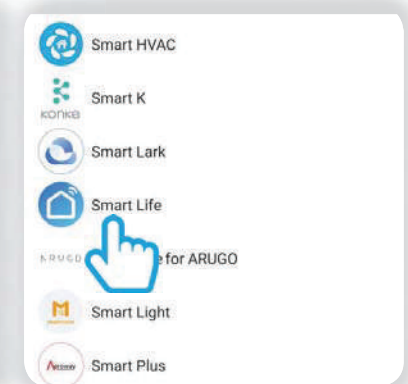
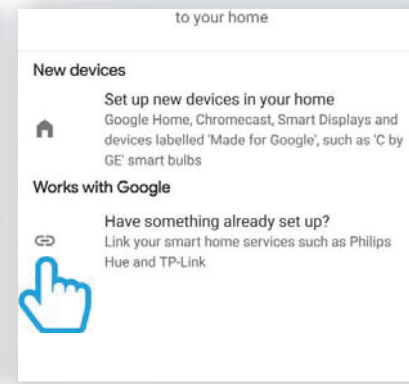
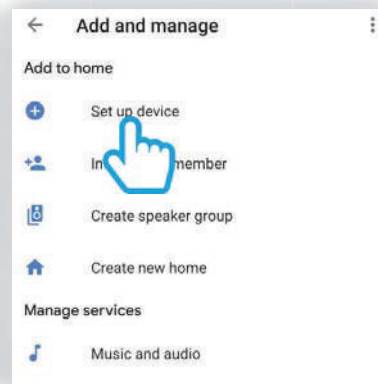
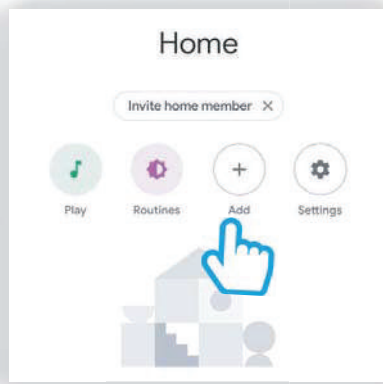
Step 12
Alexa will now search for compatible devices



Step 13
Once the compatible devices have been discovered, you can control them using Alexa

Olivia3 and Google Chromecast

You are able to view Oliiva3 on your TV using the Google Chromecast



Step 1

Click in to your Google Home App

Step 2

Find the "Add" icon

Step 3

Click "Set up device"

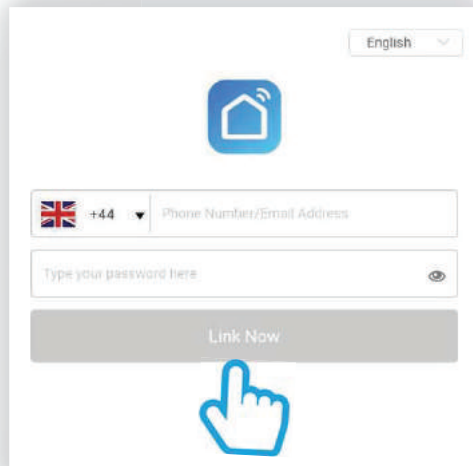
Step 4

Then select the "Works with Google" option

Step 5

Scroll down the list to select "after Smart Life"

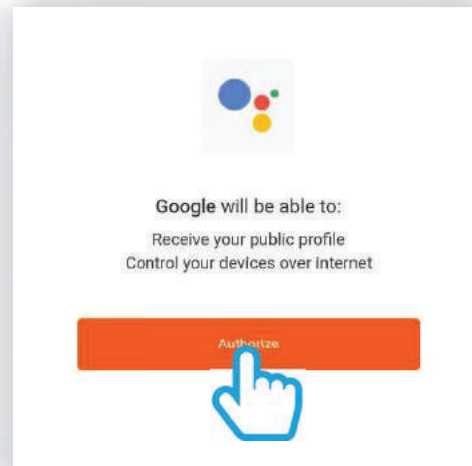
Olivia3 and Google Chromecast



Step 6

“This will take you through to a login page.

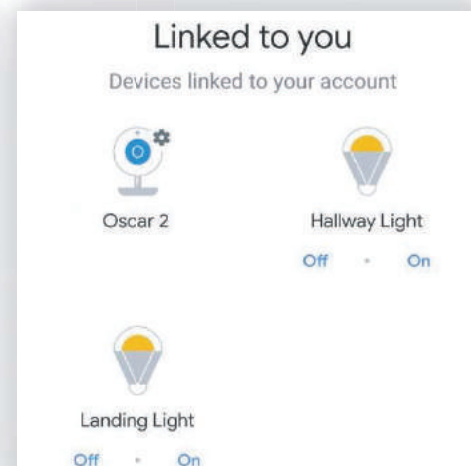
Simply enter your “Clan at Home” account details and click “Link Now”



Step 7

You’ll be asked to authorize Google to access your devices.

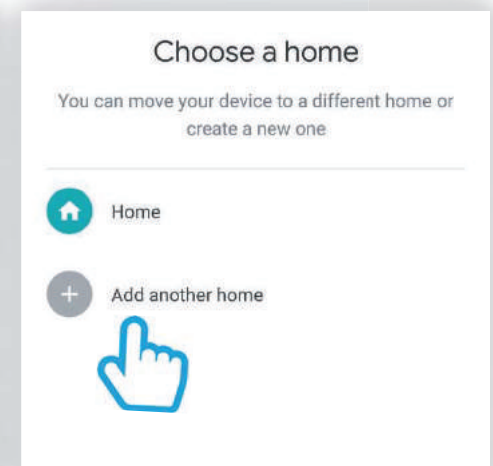
Click “Authorize”



Step 8

Your Clan device will then appear under “Linked to you”. You can add the device to a room so you can voice commands such as

“Hey Google, Turn the Lamp in the Living Room off”
“Lamp in the Living Room Off”



Safety Information

These instructions are intended to ensure that user can use the camera correctly to avoid danger or property loss.

Only use the original power adapter and accessories from the manufacturer.

Do not connect several cameras to one power source as adapter overload may cause over-heat or fire hazard.

Do not place the camera in extremely hot, cold, dusty or damp locations (the operating temperature should be $-20^{\circ}\text{C} \sim +55^{\circ}\text{C}$)

Do not drop the camera or subject it to physical shock. If you notice any smoke, odours or unusual noise coming from the camera, immediately unplug from power, and then contact Time2 customer services.

It is not permitted to open the camera yourself or to have it opened, neither is it permitted to repair the camera yourself or to have it repaired. This will void the warranty.

Disconnect the camera from all power sources before cleaning it. Use a clean, dry cloth to clean the product.

Do not use any abrasive agents, corrosive cleaning products or any substances that contain bleach or solvents to clean the camera.