



Luna

Start Up Guide

Protect and monitor the
things you love

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Struggling to read?

View this start up guide online at
time2technology.com/manuals

What's in the box



- Luna Floodlight Camera
- Wall Mounting Bracket
- Waterproof Terminal

- Mounting Kit
- User Guide

Be ready

You will need your WiFi router password. Write it down below so its handy when you need it!

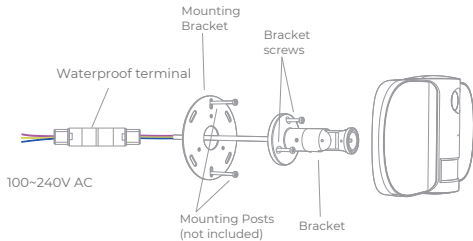
Installation

The Luna Floodlight Camera must be installed according to local building regulations. We recommend this camera is installed by a professional installer.

Before starting the installation, you must follow these safety precautions:

- Turn off power at the fusebox before beginning installation
- Ensure that the supply voltage is correct
- The Earth wire must be connected to the light fixture.
Do not install if a working earth connection is not available!
- Do not connect this light fixture to a dimmer switch or timer

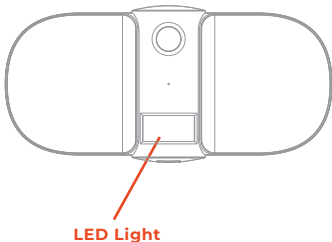
For more detailed instructions on how to install the camera, visit www.time2technology.com/support



Once the camera has been installed successfully, adjust the camera angle according to your requirements.

Get Started

Once Luna has been connected to power, the red LED light will come on and the camera will chime when it is ready to connect.



LED Light

What do the flashing lights mean?



Solid Red
Starting up



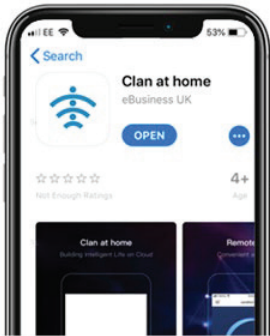
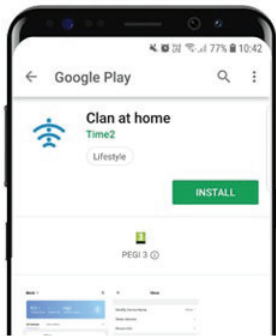
Flashing Red
Ready to connect



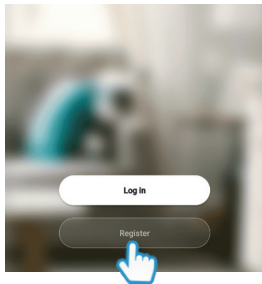
Solid Blue
Connected

Download App

Download the "Clan at home" app from the iOS App Store or Google Play Store

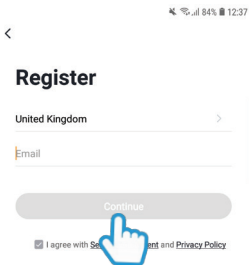


Register



Step 1

Open the app then press
Register



Step 2

Enter your email address

Register



Verification Code

Verification code has been sent to: 0123456789 , Resend
(52s)

Step 3

Enter the verification code
sent via email



Set Password

|

Password must contain 6-20 letters and numbers

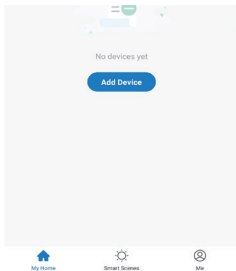
Done



Step 4

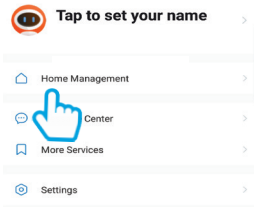
Create your password to login

Add a Home



Step 1

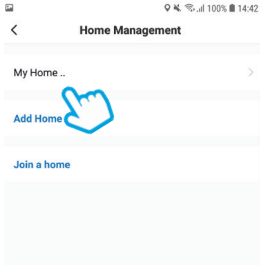
Click Me in the bottom right hand corner



Step 2

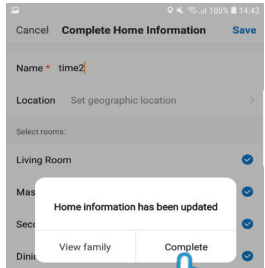
Select Home Management

Add a Home



Step 3

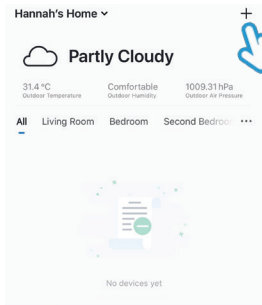
Select My Home. Enter a name for your home and a location. Click Save



Step 4

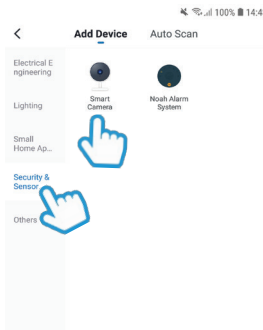
Select Complete and your home will be created

Add Luna



Step 1

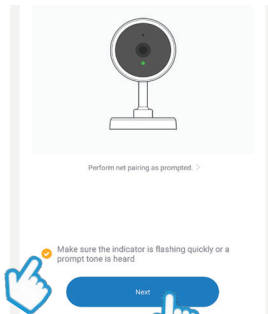
In My Home, click the (+) icon in the top right-hand corner of the screen



Step 2

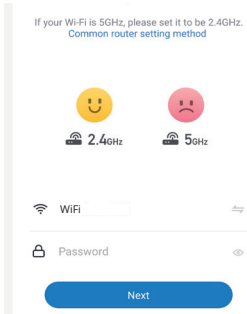
Select Security and Sensors down the left hand side and click Smart Camera

Add Luna



Step 3

Make sure the camera is flashing red (if it is not flashing, see the reset instructions on page 26). Tick the check box and then press "Next"



Step 4

Enter your WiFi router password. Then press Next

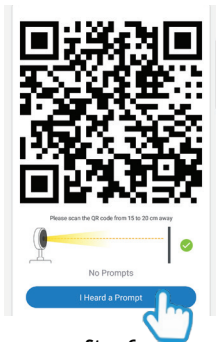
Add Luna



Step 5

Remove the plastic film from the camera lens

Hold your phone up to Luna

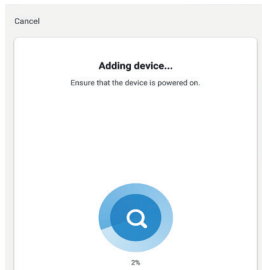


Step 6

If you heard Luna chime, press
"I heard a prompt"

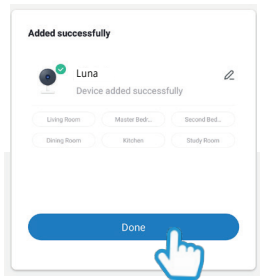
If you don't hear the chime, reposition
Luna in front of the phone and scan the
QR code again

Add Luna



Step 7

Luna will then establish a connection to Clan

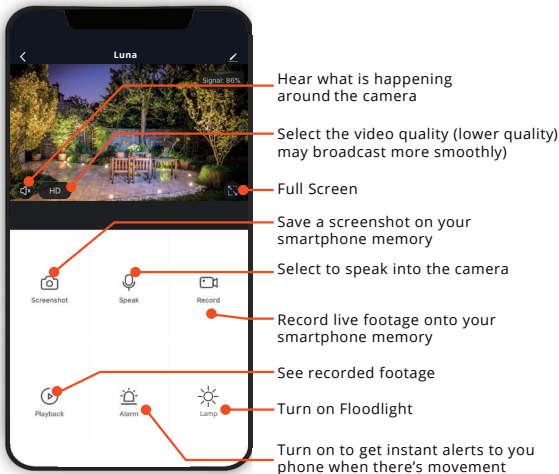


Step 8

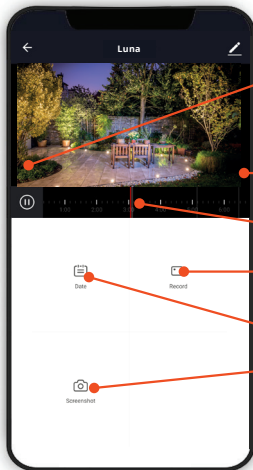
Once connected you can change Luna's name and select the room it's in

Press "Done"

Live View



Playback



Hear sound recorded on footage

Full screen

Slide to select the time you want to view

Save the playback camera footage onto your phone memory

Change date of video playback

Save a screenshot of playback video onto your phone memory

Add SD Card

If you would like Luna to record, you will be required to insert a Micro SD Card. Luna will support any sized Micro SD Card up to 128GB

Step 1

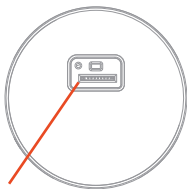
Turn off power to Luna

Step 2

Find the Micro SD Card slot on the underside of Luna and insert the card into the slot far enough for it to click into place.

Step 3

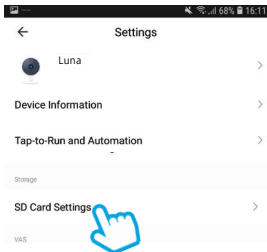
Turn the power to Luna back on



**Micro SD
Card Slot**

Format SD Card

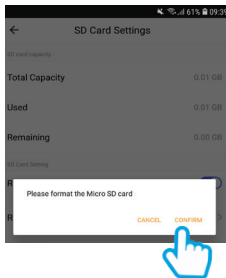
Before Luna can start recording, you will have to format the Micro SD Card.



Step 1

Select your camera and click on the pencil icon in the top right.

Select SD Card Settings.



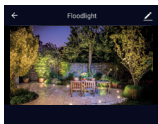
Step 2

Click Format SD Card and press confirm. Luna will begin to format the Micro SD Card.

Please note: it will take a couple of minutes to format the card

Cloud Storage (Single Camera)

Alternatively, Luna can record directly on to the cloud. The cloud storage option allows the camera to record continuously or once it detects movement. You can also choose to store the recorded footage for 7 days, 14 days or even 30 days.



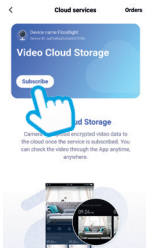
Step 1

Click on Cloud storage



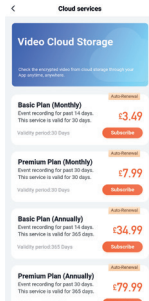
Step 2

Press Purchase Service



Step 3

Click on Subscribe



Step 4

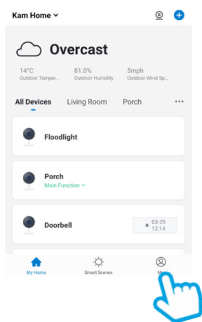
Choose which service would best suit your needs.

Click Purchase.

You will be directed to the payment page.

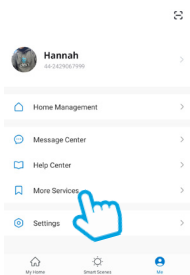
Cloud Storage (Multiple)

Clan also offers cloud storage packages for customers who own multiple cameras. This feature allows all the cameras to record to the cloud whenever movement has been detected without having to pay for each camera individually.



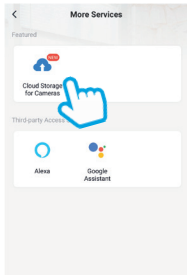
Step 1

Click "Me"



Step 2

Click "More Services"



Step 3

Click "Cloud Storage
for cameras"

Service package

Video Cloud Storage

Check the encrypted video from cloud storage through your App anytime, anywhere.

Subscribe

Devices that support service package



Floodlight



Porch



Doorbell

Step 4

Click 'Subscribe'



Cloud services

Video Cloud Storage

Check the encrypted video from cloud storage through your App anytime, anywhere.

Monthly 7days recording

3 cameras supported *Up to 10GB of cloud storage

£4.99

Validity period: One Month

Purchase

Monthly 30days recording

5 cameras supported *Up to 40GB of cloud storage

£9.99

Validity period: One Month

Purchase

Annually 7days recording

3 cameras supported *Up to 10GB of cloud storage

£49.00

Validity period: One Year

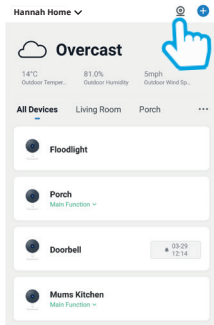
Purchase

Step 5

Choose which service would best suit your needs.

Click Purchase.

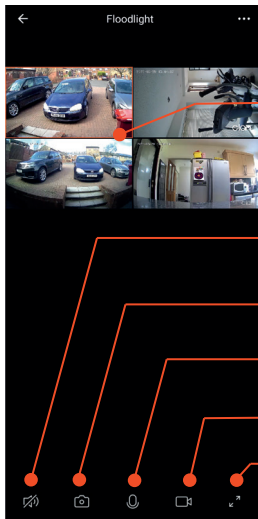
Multi Camera View



Step 1

Click on the camera in the top right hand corner.

Multi Camera View



Click on a screen to be able to control it

Hear what's happening around your camera.

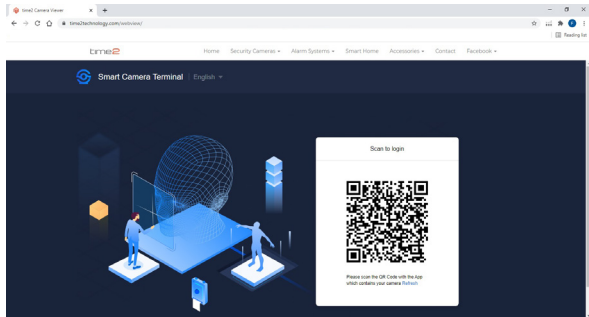
Save a screenshot on your smartphone memory.

Select to speak into your camera.

Record live footage onto your smartphone memory.

Full screen

Web View

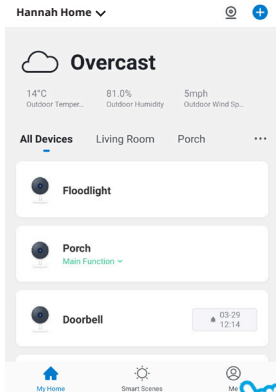


Step 1

Go to **<https://www.time2technology.com/webview/>** on your computer.

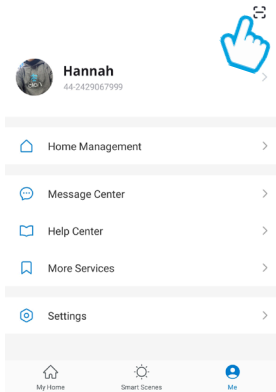
Please note: the web view is only supported on Google Chrome

Web View



Step 2

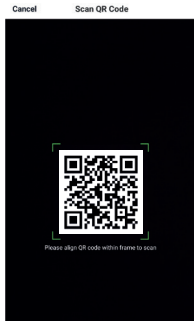
Click "Me" on the bottom right hand corner



Step 3

Click on the square on the top right hand corner.

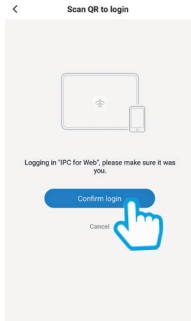
Web View



Step 4

Using your phone
scan the QR code.

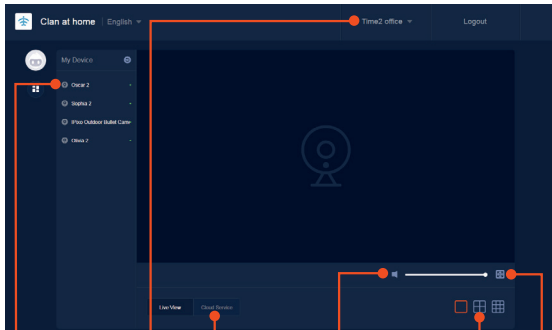
Ensure the QR code is
within the green square.



Step 5

Click Confirm Login.

Web View



1. Select Home

2. Select Camera

3 View Footage saved on Cloud

4. Volume Control

5. Multi Camera View

6. Full Screen

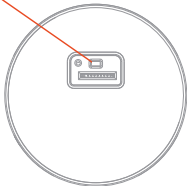
Reset

If you are having trouble connecting to Luna you may need to do a reset.

How to reset Luna

Use the reset pin provided to hold down the button on the underside of the camera for up to 15 seconds until the camera chimes and the LED is flashing red.

Reset



Be a part of Clan

Are you on Facebook? Join our Clan to speak to other members of the Clan and our dedicated UK based support team:

www.facebook.com/groups/partoftheclan

Need further Help?

Contact our Customer Support team on Social Media



facebook.com/time2HQ



m.me/time2HQ



[@time2HQ](https://twitter.com/time2HQ)

or visit our support page

time2technology.com/support