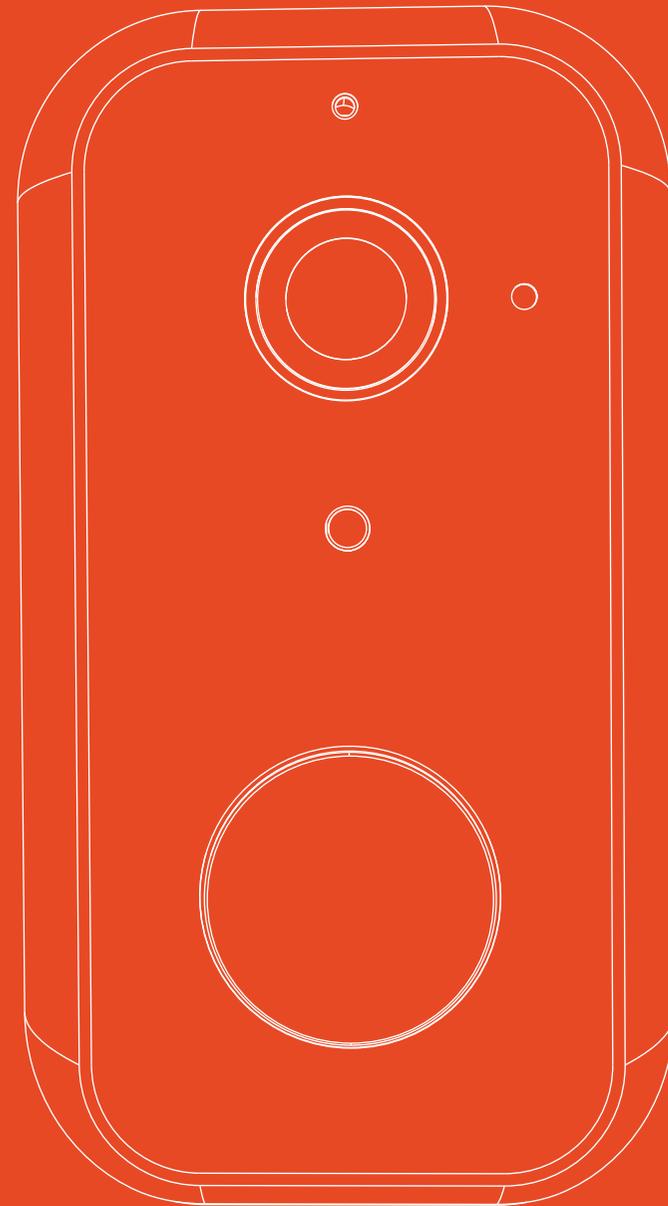


# Ava

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Outdoor Camera  
User Manual

Protect and monitor the things you  
love and value



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- 2 What you'll need
- 3 Let's get started
- 4 Installation
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This user manual has all the information you need to make the most out of your Ava Outdoor Camera. Please keep this manual for future reference and ensure you have read all safety instructions carefully before use. The manual is subject to change without notice. The updates will be added into the new version of the manual.

# What you'll need

This is what you will need to set up your Ava Outdoor Camera



## WiFi Broadband

A working internet connection on a 2.4Ghz frequency channel



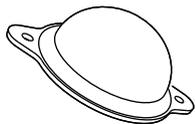
## Clan at Home account

Download the CLan at Home app and register



## Drill Bit

To install on surfaces such as brick or concrete



## Magnetic Wall Mount

To mount the camera on to a wall/ceiling



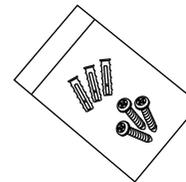
## Compatible Device

An Apple or Android Smartphone



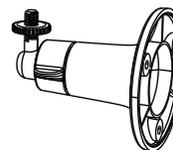
## Phillips Bit

A power drill with Phillips driver bit



## Screw pack (provided)

Required to install on to surfaces such as brick or concrete



## Adjustable Wall Mount

To mount the camera on to a wall/ceiling

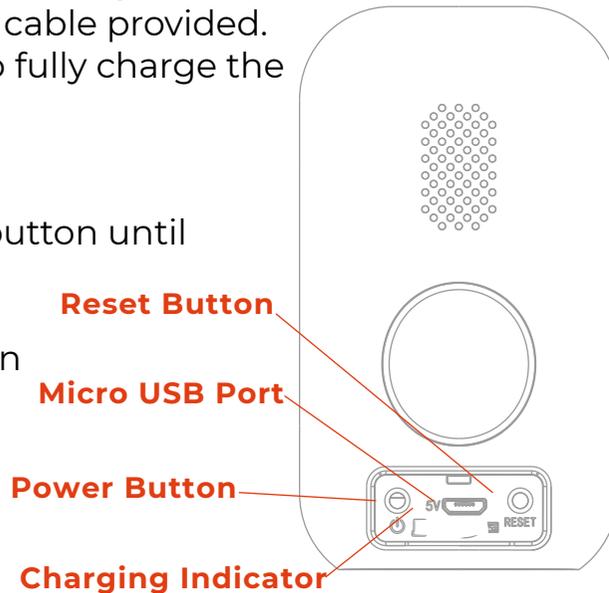
# Let's get started

## Please complete set up before mounting the camera.

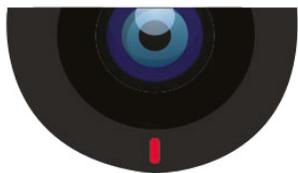
Connect Ava to the mains using the power adapter and USB cable provided. Allow at least 10 hours to fully charge the camera.

Hold down the power button until Ava turns on.

The red LED will come on at the front and Ava will start to flash red before it is ready to connect.



## What do the flashing lights mean?



Solid Red  
Starting up



Flashing Red  
Ready to connect



Solid Blue  
Connected

## Add Ava to the Clan at Home App

If you're setting Ava up for the first time, you will need to:

1. Download the Clan at Home app from the Google Play Store or Apple App Store
2. Open the app and "register" to create an account
3. Create a Home
4. Add Ava

If you already have a Clan at Home account, simply press the "+" icon on the top right corner and follow the on-screen steps.

You will be asked to enter your Wi-Fi router password and use Ava to scan the QR code created on your smartphone, then Ava will connect to your Wi-Fi network.

If you need help with this, please refer to the Quick Start Guide included with Ava or found on our online support section.

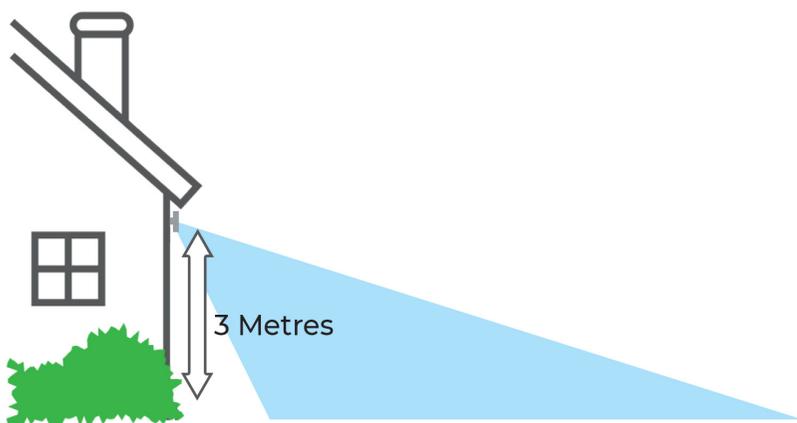
# Installing Ava

## Choose a good spot

Ava has a wide field of view so you can position it in any direction you want.

We recommend that you mount Ava at around 3 metres above the ground, this is the ideal position for Ava to sense movement, see faces and talk through the speaker and microphone.

Install height



Ensure that Ava is mounted in a position that allows you to see over a large area of your home and surroundings with an unblocked, clear view.

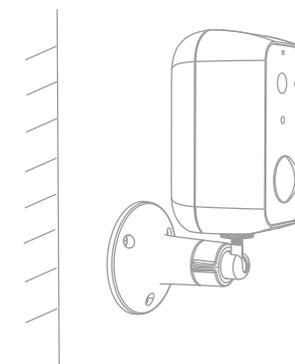
## Test the Wi-Fi signal

Before mounting Ava we recommend that you test the Wi-Fi strength in the area that you'd like to place it.

Hold Ava in the position that you would like to mount it and check that the live stream is working well in the app.

**Working well?** Great, continue to the next page.

**Can't see the live stream?** Your Wi-Fi may not be strong enough in that area, you may need to find another spot or move your Wi-Fi router closer.



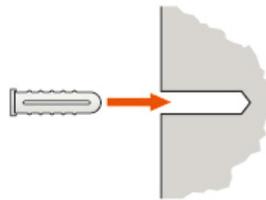
# Installation using Magnetic Wall Mount

Ava is supplied with two wall mounting options. Here is how to install using the magnetic wall mount.



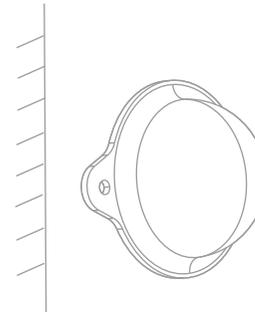
## Step 1

Mark screw holes where you would like to install the magnetic wall mount



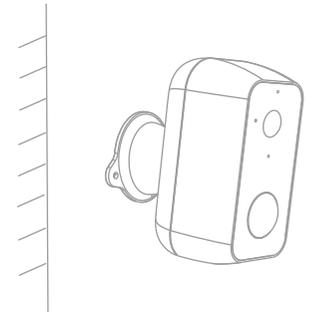
## Step 2

Drill pilot holes.  
Use the included wall plugs if you're drilling into stone or hard material



## Step 3

Install the wall mount on to the wall using the provided screws



## Step 4

To attach Ava, simply slot it on to the wall mount and it will click into place

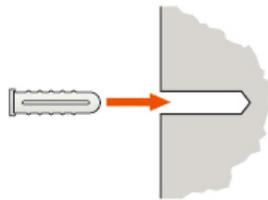
# Installation using Screw Wall Mount

Alternatively, here is how to install using the adjustable screw wall mount.



## Step 1

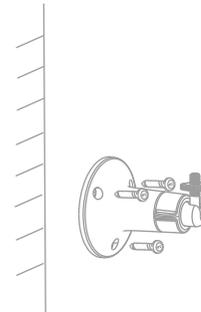
Mark screw holes where you would like to install the magnetic wall mount



## Step 2

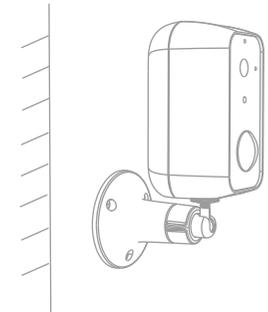
Drill pilot holes.

Use the included wall plugs if you're drilling into stone or hard material



## Step 3

Install the wall mount on to the wall using the provided screws

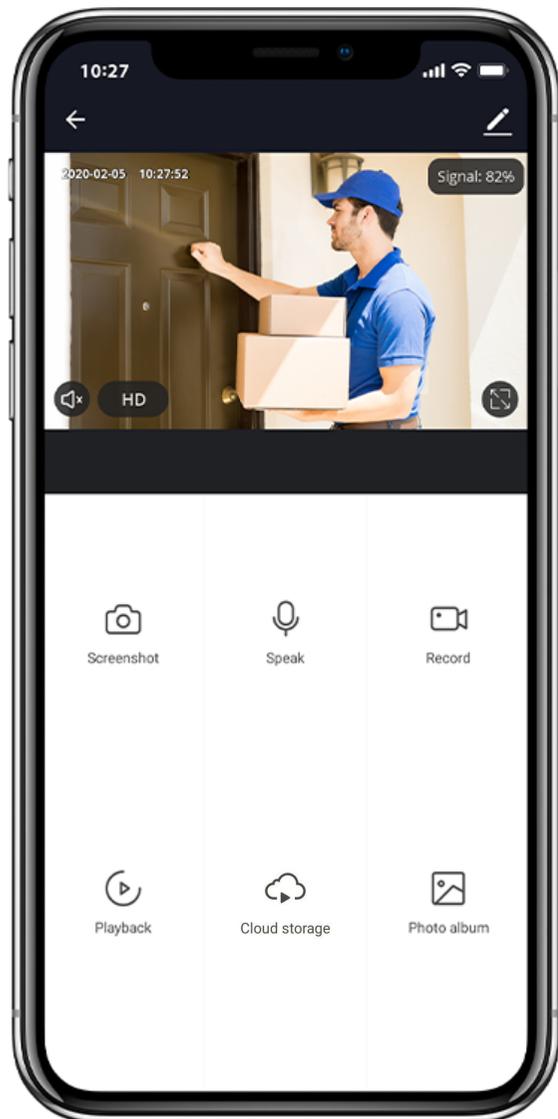


## Step 4

To attach Ava, simply screw it on to the wall mount

# Live View

Once setup is complete, select Ava in the Clan at Home app



Signal: 77%

See your Wi-Fi Signal Strength



See Full-Screen



See more Settings



Turn the speaker on or off



Save a screenshot on your smartphone gallery



Select to speak into the camera



Record live footage onto your smartphone memory



See recorded footage on the SD Card

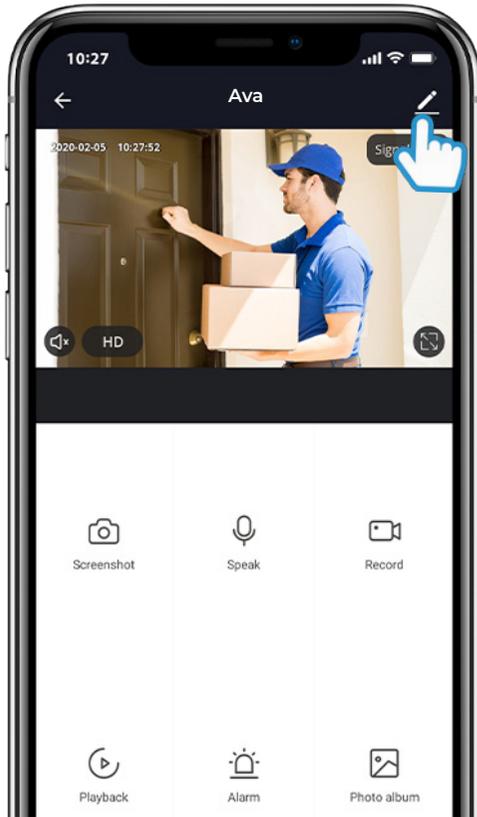


See recorded footage on the cloud



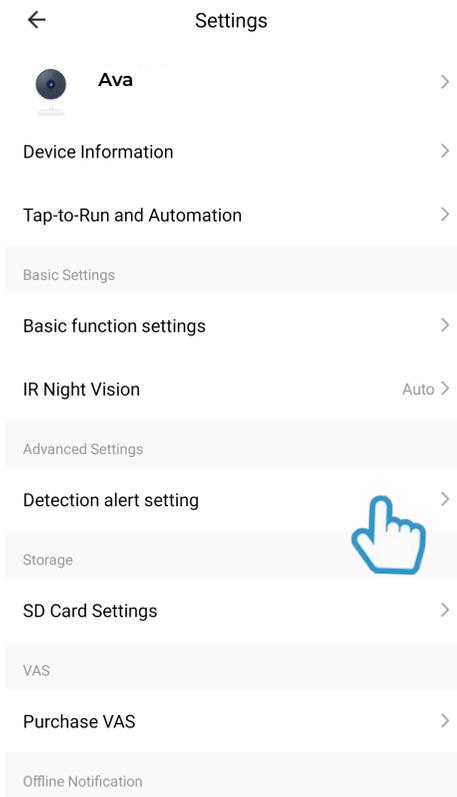
View saved screenshots

# Motion Alerts



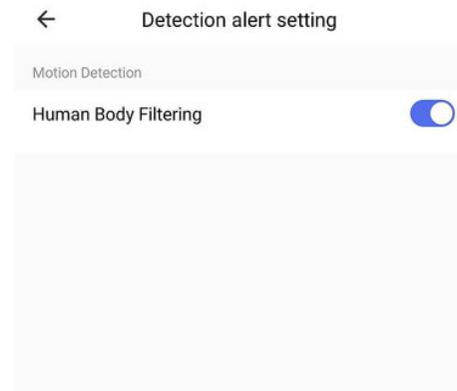
## Step 1

Click the Settings icon to bring up the camera settings



## Step 2

Select Detection alert setting



## Step 3

Turn the Human Body Filtering switch on

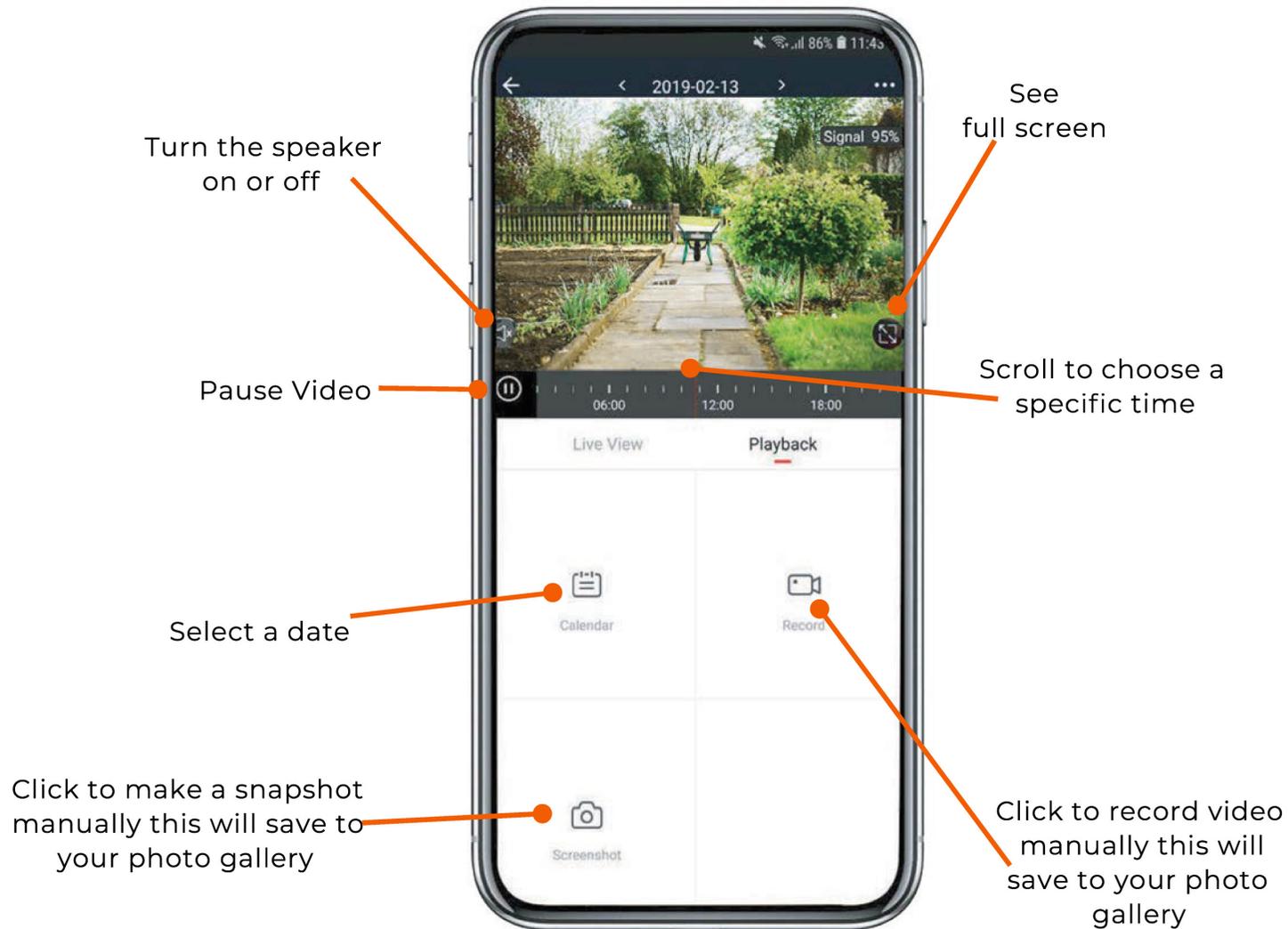
When movement is detected, Ava will send you alerts straight to your Smartphone or Tablet.

If your device is locked when Ava detects something, you will receive notifications on your home screen as long as you are signed in to the Clan at Home app



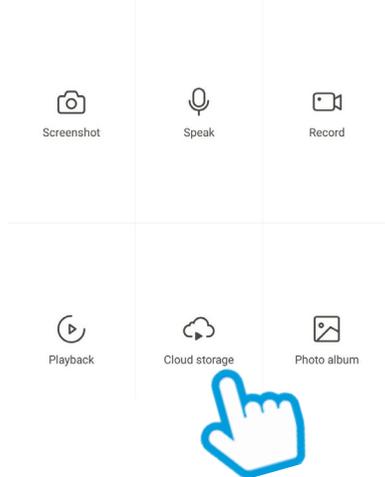
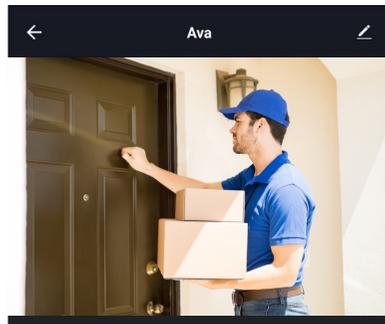
# Recordings

You can view what Ava has recorded on the Clan at Home app.



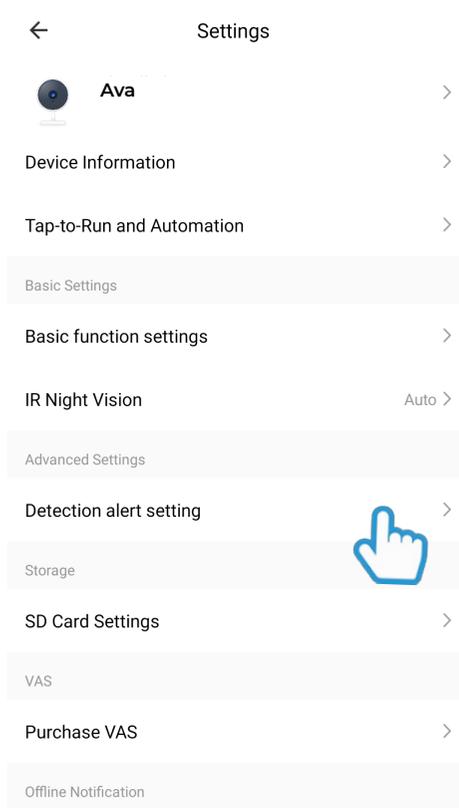
# Cloud Storage for a single camera

Alternatively, Ava can record directly on to the cloud when movement has been detected. You can choose to store the recorded footage for 7 days, 14 days or even 30 days.



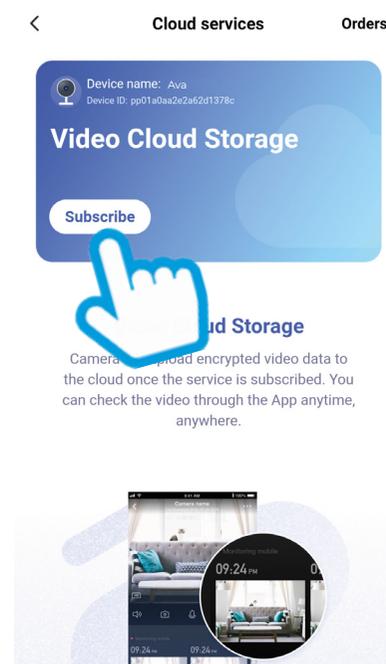
## Step 1

Click on Cloud storage



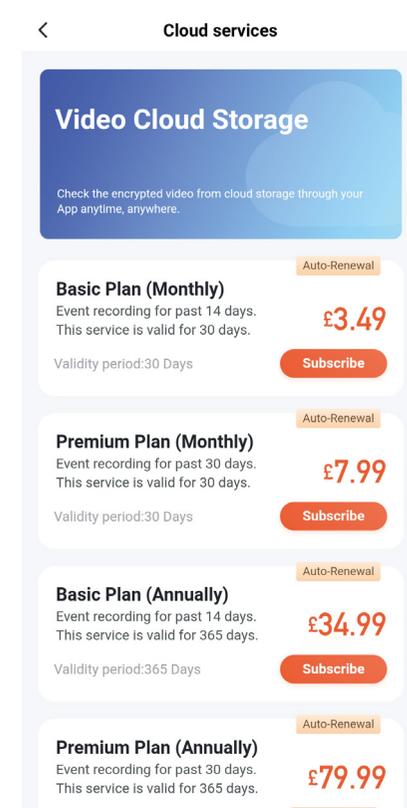
## Step 2

Click on Purchase VAS



## Step 3

Click on Subscribe

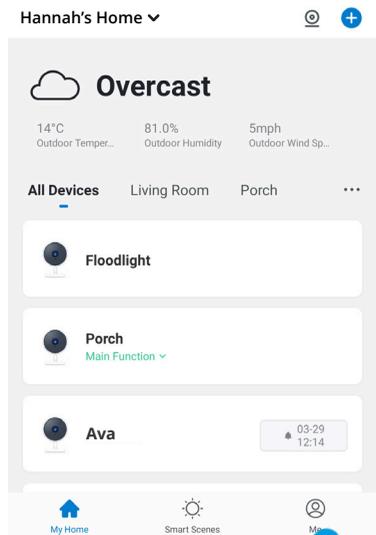


## Step 4

Choose which service you would like. You will be then directed to make the payment

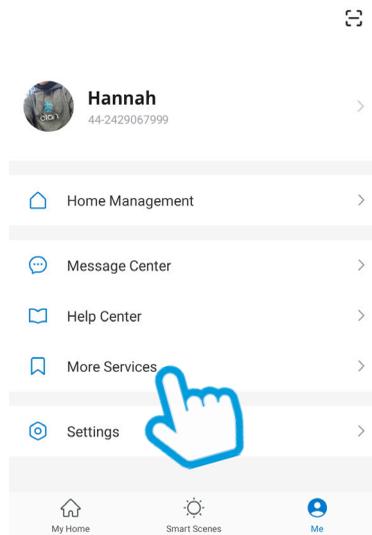
# Cloud Storage for multiple cameras

Clan also offers cloud storage packages for customers who own multiple cameras. This feature allows all the cameras to record to the cloud whenever movement has been detected without having to pay for each camera individually.



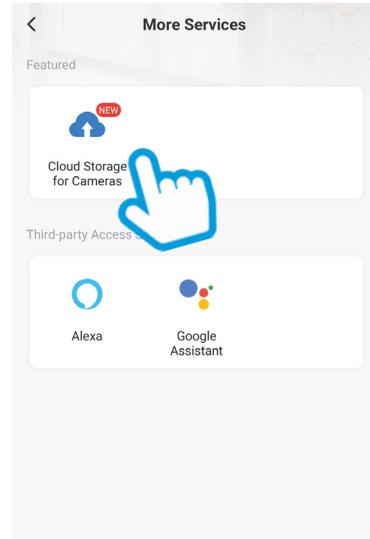
## Step 1

Click "Me"



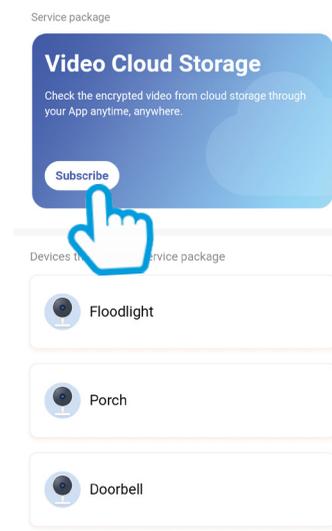
## Step 2

Click "More Services"



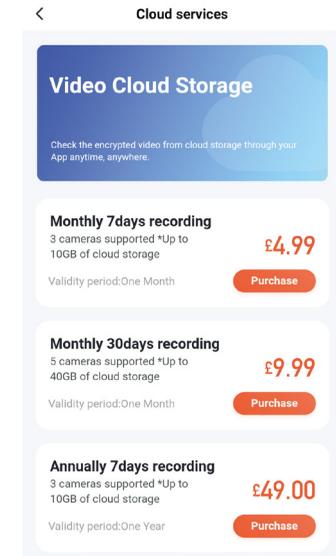
## Step 3

Click "Cloud Storage for cameras"



## Step 4

Click "Subscribe"

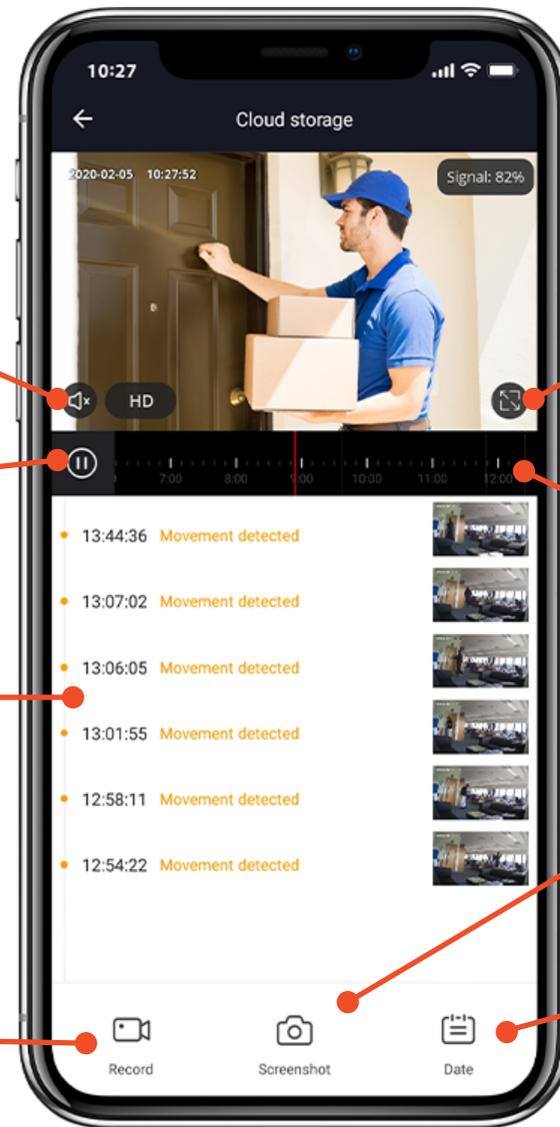
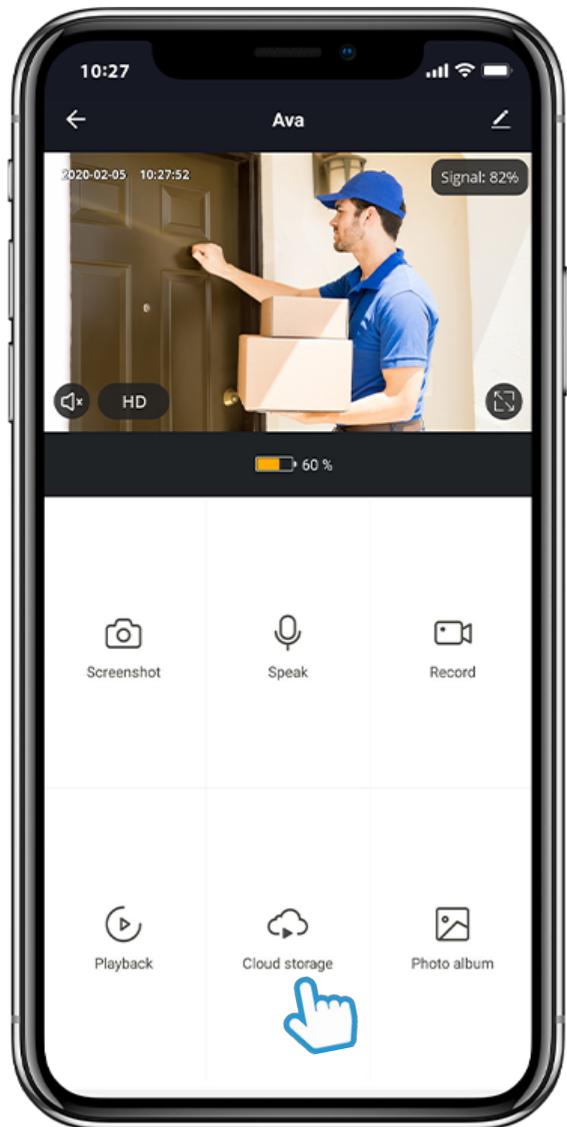


## Step 5

Choose which service you would like. You will then be directed to make the payment.

# Cloud Storage Recordings

You can access the Cloud recordings from the Clan at Home App.



Turn speaker on or off

See full screen

Pause video

Scroll to choose a specific time

Choose a specific recording when camera has detected movement

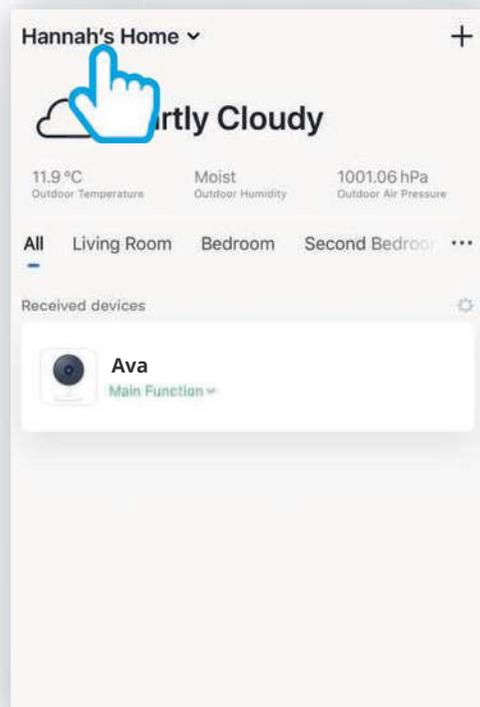
Click to make a snapshot manually

Click to record

Select a date

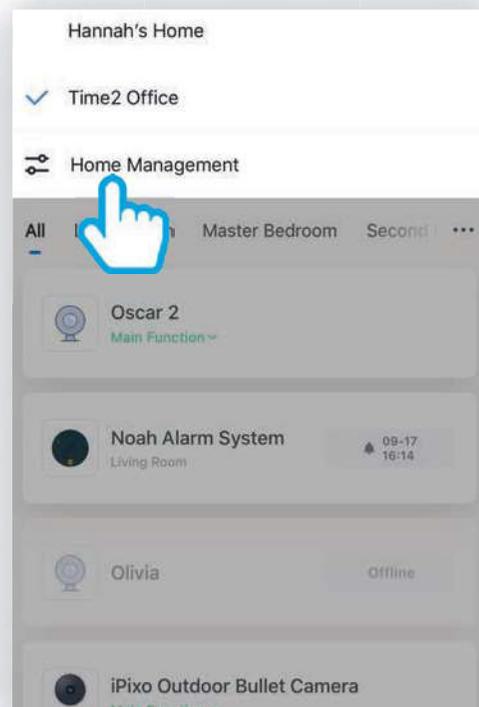
# Managing your Clan home

To create a home or manage your home settings, see steps below:



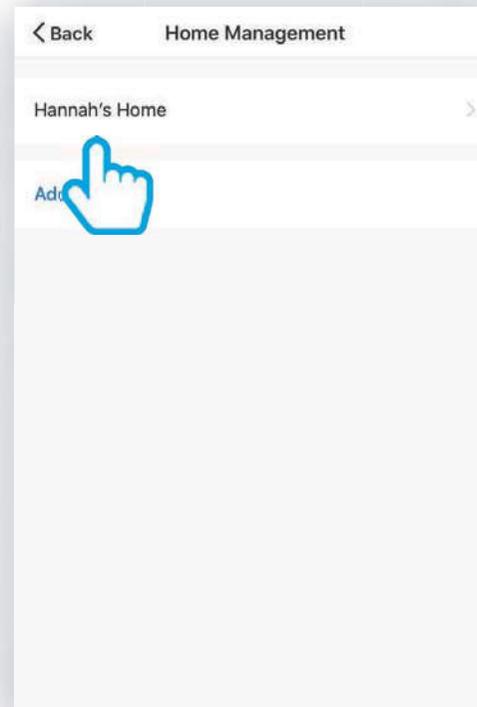
## Step 1

Click on your Home name in the top left corner



## Step 2

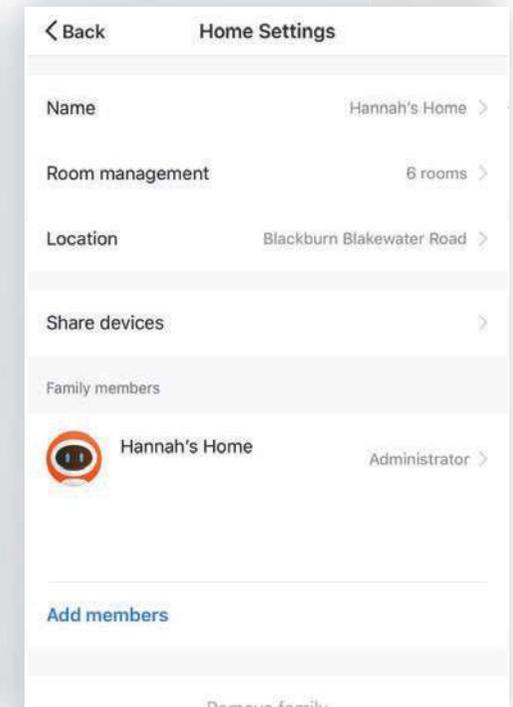
Select Home Management



## Step 3

Click on your "Home"

You can also add a new Home from this page

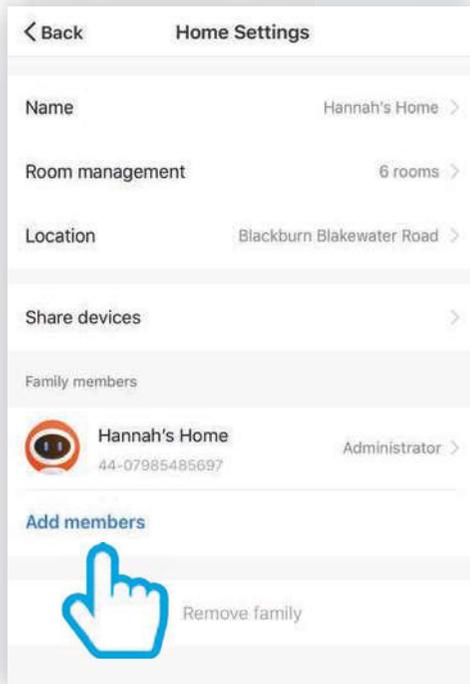


## Step 4

Change settings, change location or add a family member

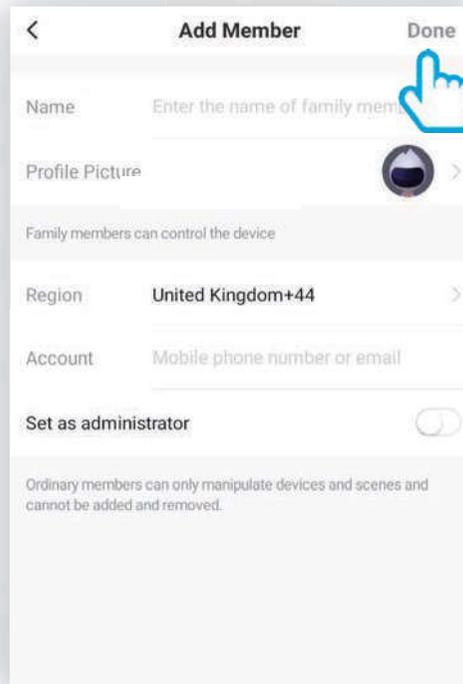
# Add a Family Member

You are able to add Family Members to your home, this gives them access to all Clan devices in that home automatically so you don't have to share each device individually.



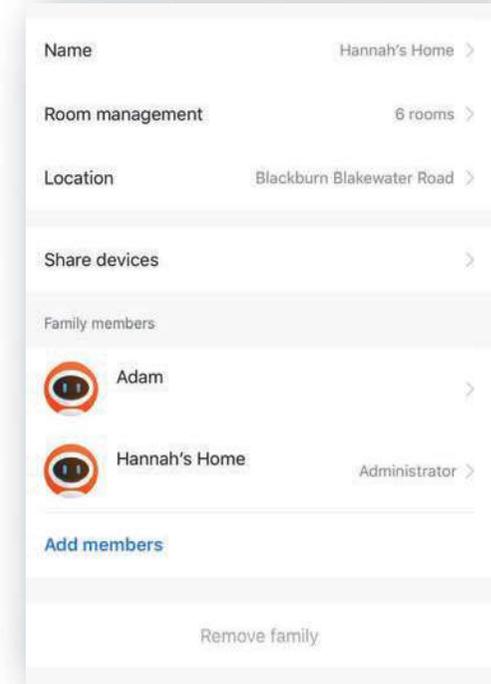
## Step 1

Click Add members



## Step 2

Fill in the members name and Clan at Home account details. Setting the member as an administrator gives them full access to device settings.



## Step 3

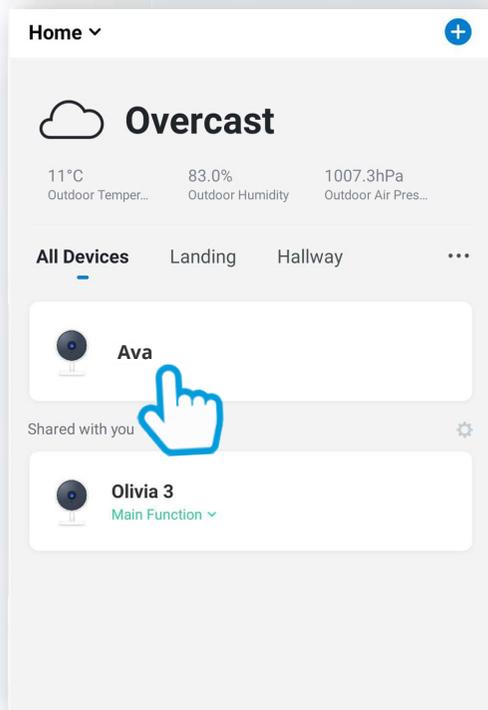
The new family member will appear under the list of Family members

# Share Ava

You are able to share Ava with your family and friends so they can also view the camera.

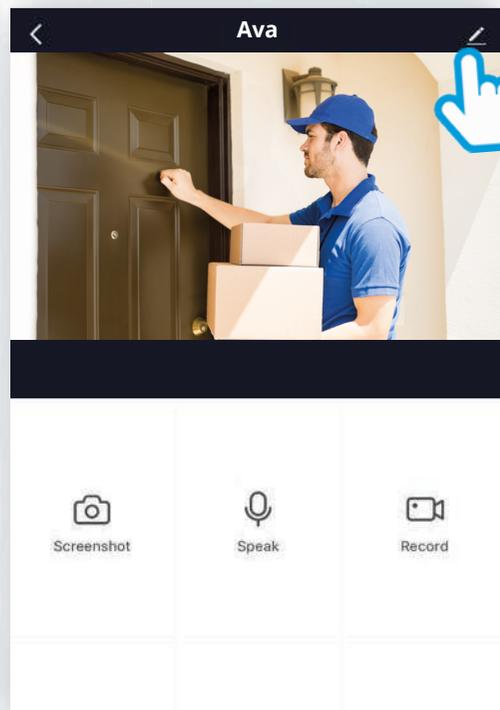
Sharing the device will only give them access to live-view, to give full access to Ava's settings, please see "Add a Family Member" on page 14.

Your family member must have a registered Clan at Home account.



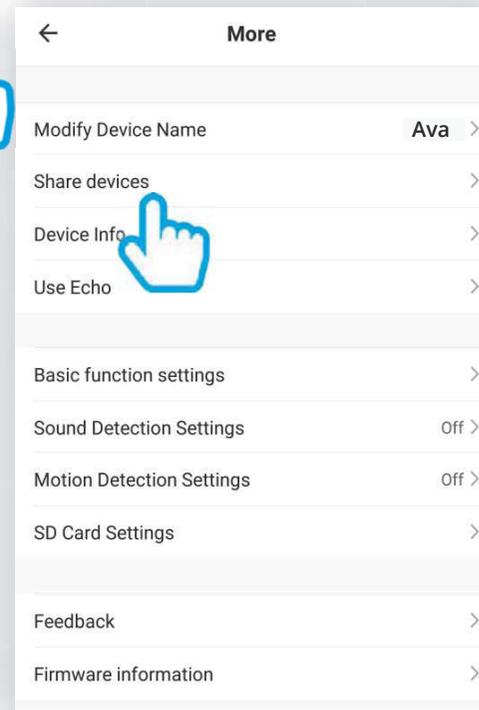
## Step 1

Click on Ava



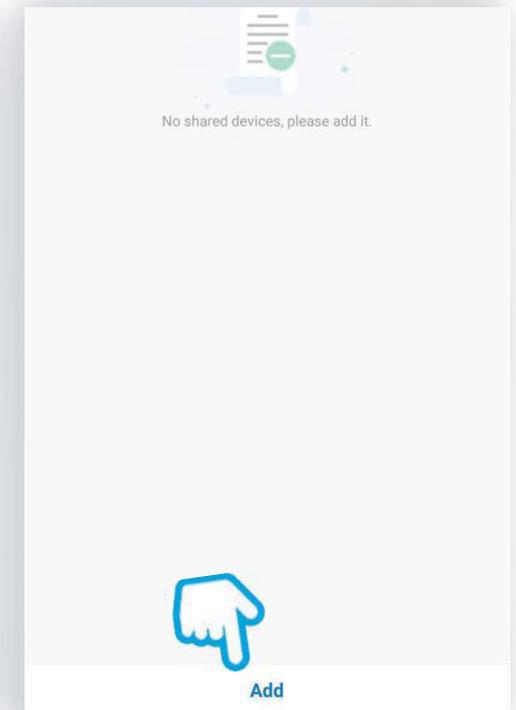
## Step 2

Click on the settings icon to bring up the camera settings



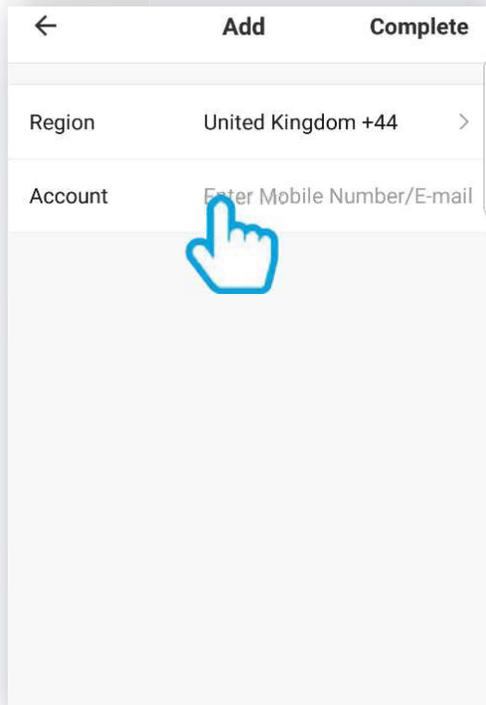
## Step 3

Click share devices



## Step 4

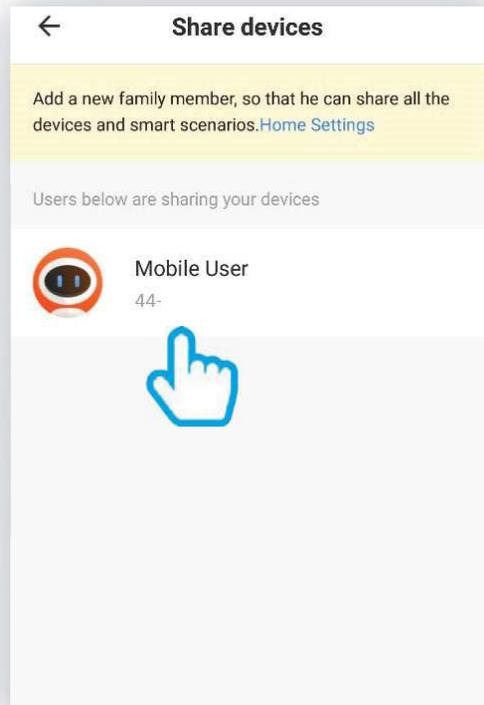
Click Add



### Step 5

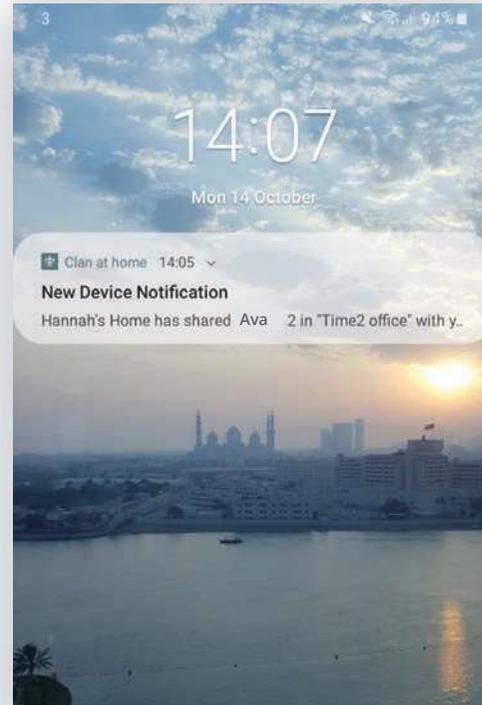
Enter email address used to create an account

Click complete to share Ava



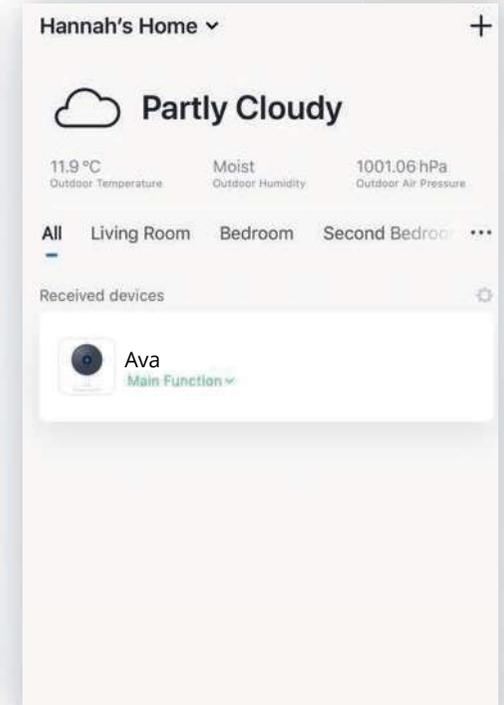
### Step 6

It will now appear as a Shared device



### Step 7

A notification will be received on the phone that Ava has been shared to

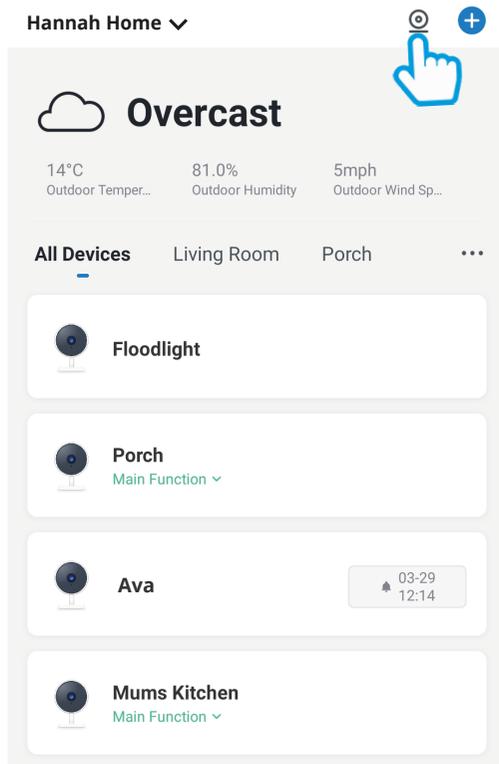


### Step 8

Ava will now appear under received devices

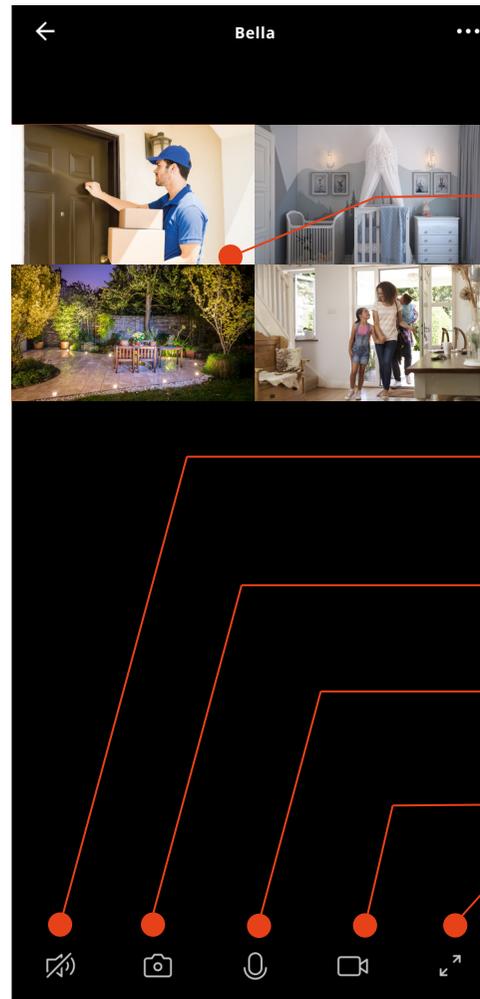
# Multi Camera View

The multi-view feature allows you to view up to four Clan cameras at the same time.



## Step 1

Click on the camera in the top right hand corner.



Click on a screen to be able to control it

Hear what's happening around your camera.

Save a screenshot on your smartphone memory.

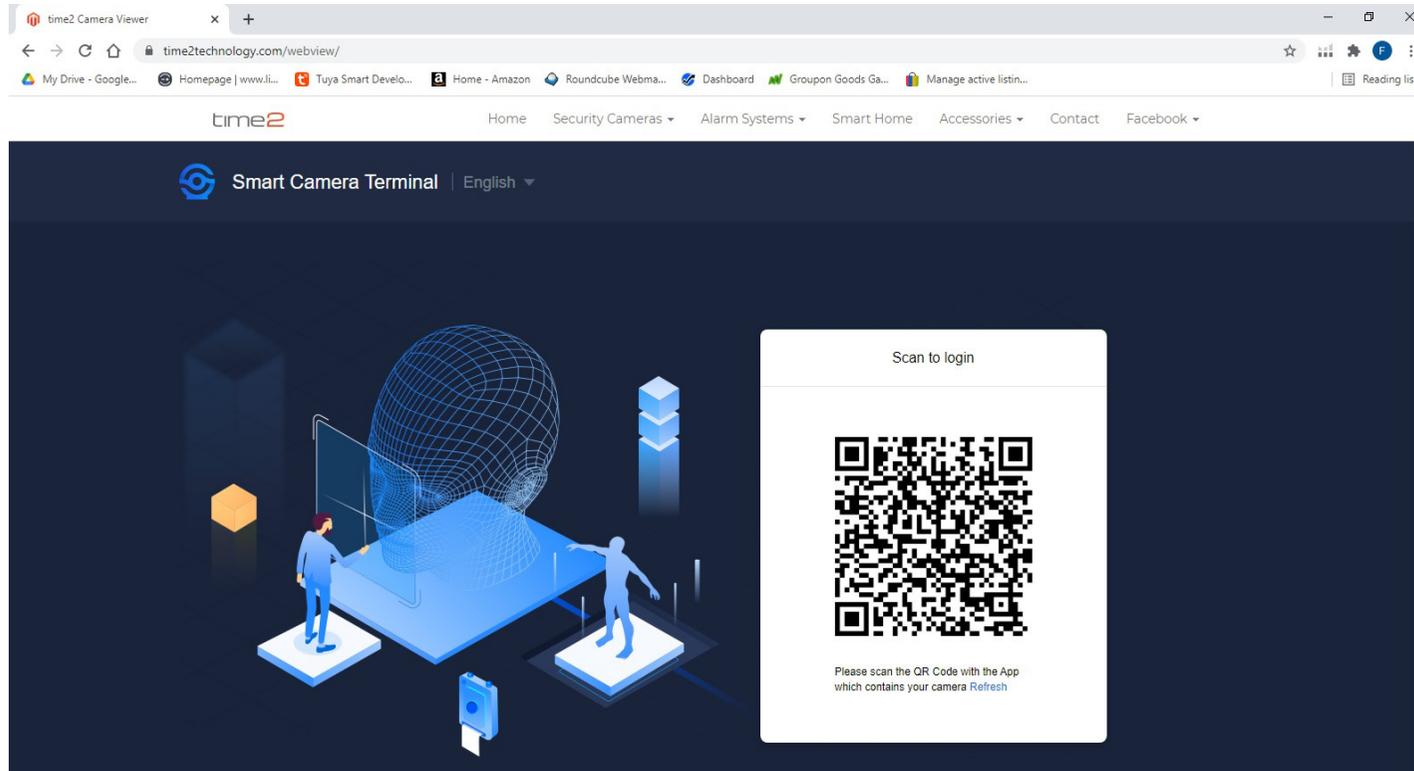
Select to speak into your camera.

Record live footage onto your smartphone memory.

Full screen

# Web View

Once Ava is set up, you are able to view it on your PC or laptop.

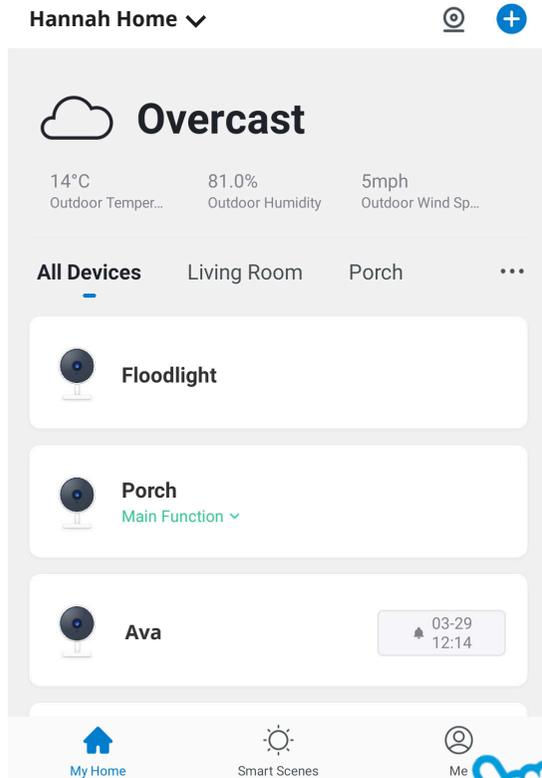


## Step 1

Go to <https://www.time2technology.com/webview/> on your computer.

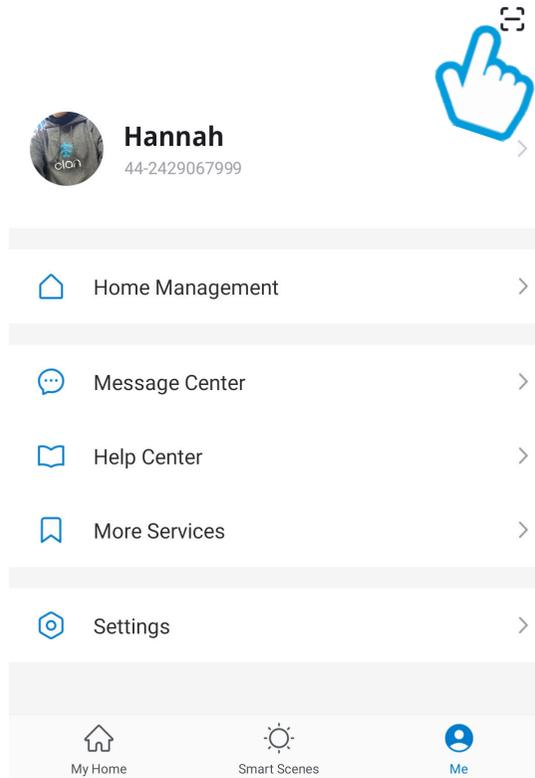
Please note: the web view is only supported on Google Chrome

# Web View



## Step 2

Click "Me" on the bottom right hand corner



## Step 3

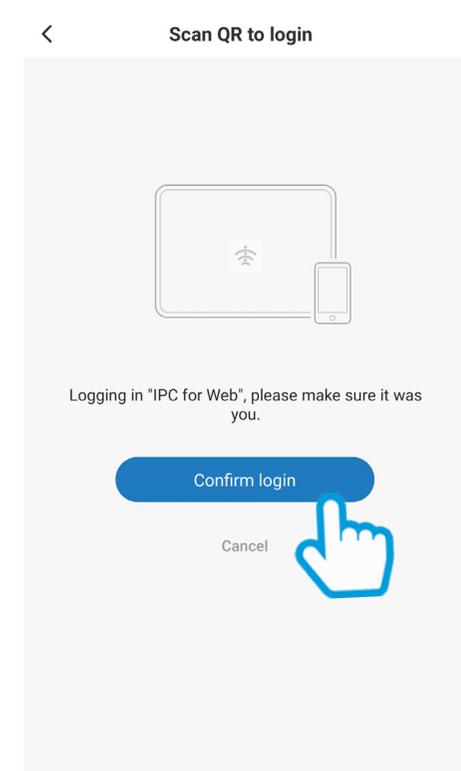
Click on the square on the top right hand corner.



## Step 4

Using your phone scan the QR code.

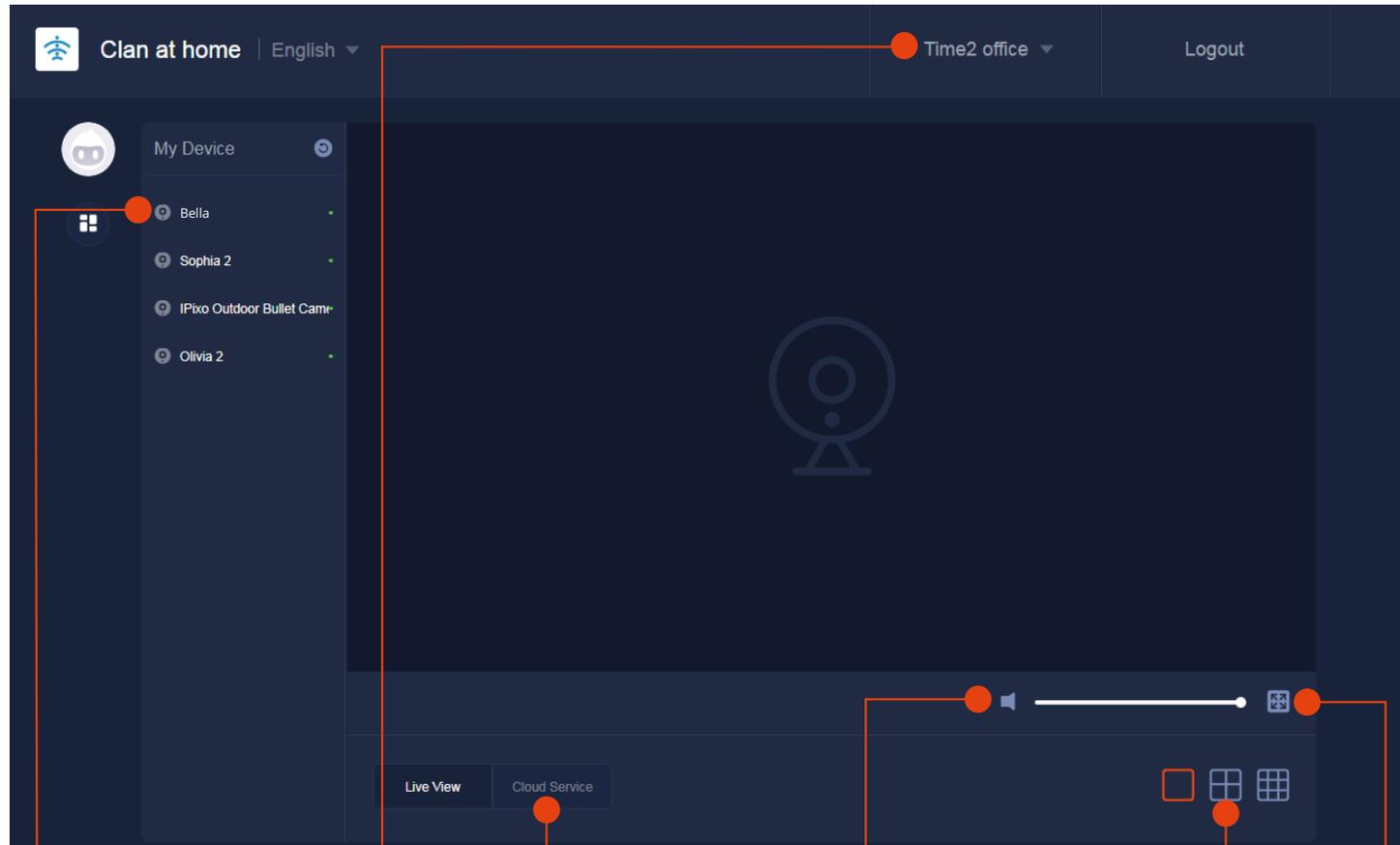
Ensure the QR code is within the green square.



## Step 5

Click Confirm Login

# Web View



1. Select Home
2. Select Camera
3. View Footage saved on Cloud

4. Volume Control
5. Multi Camera View
6. Full Screen

# Safety Information

These instructions are intended to ensure that user can use the camera correctly to avoid danger or property loss.

Only use the original power adapter and accessories from the manufacturer.

Do not connect several cameras to one power source as adapter overload may cause over-heat or fire hazard.

Do not place the camera in extremely hot, cold, dusty or damp locations (the operating temperature should be  $-20^{\circ}\text{C} \sim +55^{\circ}\text{C}$ )

Do not drop the camera or subject it to physical shock. If you notice any smoke, odours or unusual noise coming from the camera, immediately unplug from power, and then contact Time2 customer services.

It is not permitted to open the camera yourself or to have it opened, neither is it permitted to repair the camera yourself or to have it repaired. This will void the warranty.

Disconnect the camera from all power sources before cleaning it. Use a clean, dry cloth to clean the product.

Do not use any abrasive agents, corrosive cleaning products or any substances that contain bleach or solvents to clean the camera.