



# Sophia 2

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## Start Up Guide

Protect and monitor the things you love

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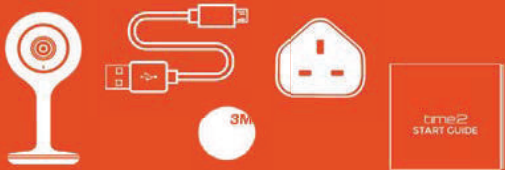
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## **Struggling to read?**

View this start up guide online at  
[time2technology.com/manuals](http://time2technology.com/manuals)

## What's in the box

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- Sophia WiFi Camera
- USB Cable
- Mounting Adhesive
- Power Adapter
- Start Up Guide

## Be ready

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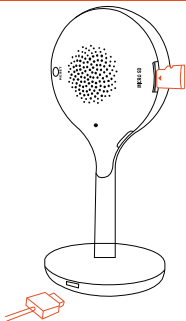
You will need your WiFi router password. Write it down below so it's handy when you need it!

# Get Started

Connect Sophia to the mains using the power adapter and USB cable provided. Ensure the USB cable is firmly inserted into the base.

The red LED will come on once plugged in and Sophia will chime twice before she is ready to connect.

If you would like Sophia to record, you will be required to insert a micro SD card. Sophia will support any sized micro SD card up to 128GB.



## What do the flashing lights mean?



**Solid Red**  
Starting up



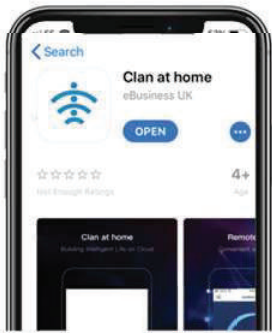
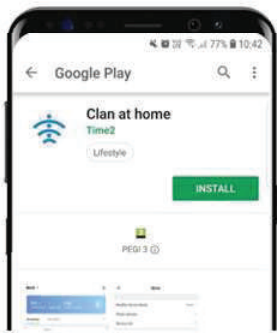
**Flashing Red**  
Ready to connect



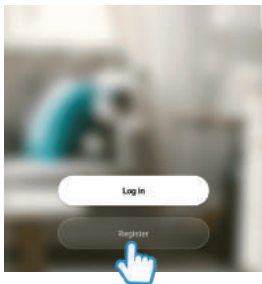
**Solid Blue**  
Connected

# Download App

Download the “Clan at home” App on the iOS App Store or Google Play Store

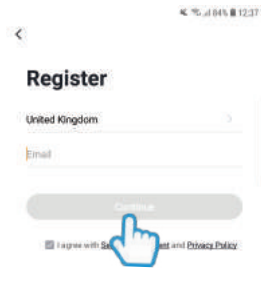


# Register



## Step 1

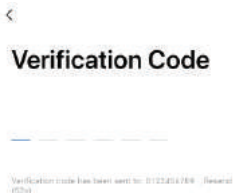
Select Register, carefully read the Privacy Policy and select Agree if you would like to progress



## Step 2

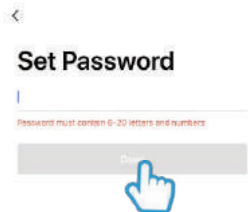
Enter your email address

# Register



## Step 3

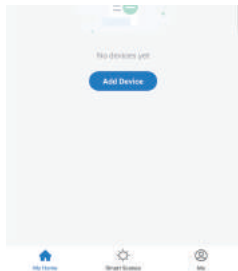
Enter the verification code sent via email



## Step 4

Create your password to login

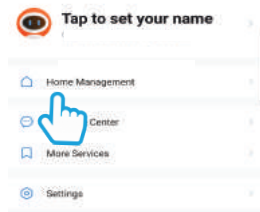
# Add Home



**Step 1**



Click Me in the bottom right hand corner

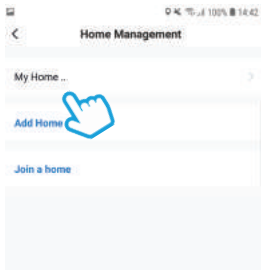


**Step 2**

Select Home Management

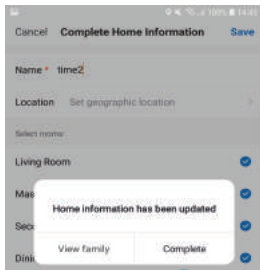


# Add Home



## Step 3

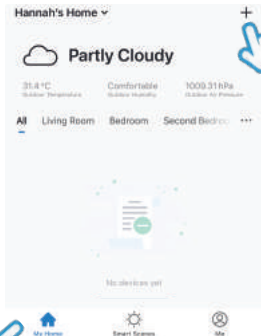
Select My Home. Enter a name for your home and a location  
Click Save



## Step 4

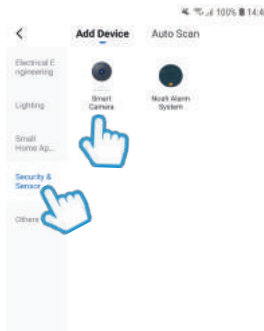
Select Complete and your home  
will be created

# Add Sophia2



## Step 1

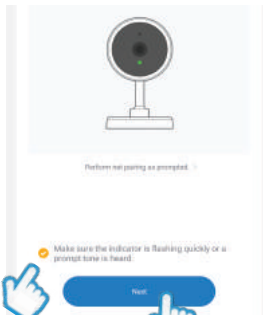
In My Home, click the (+) icon in the top right-hand corner of the screen



## Step 2

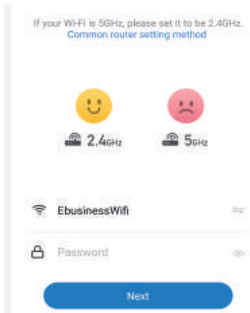
Select Security and Sensors down the left hand side and click Smart Camera

# Add Sophia2



## Step 3

Make sure the LED indicator is flashing red, then select the tick box and press Next



## Step 4

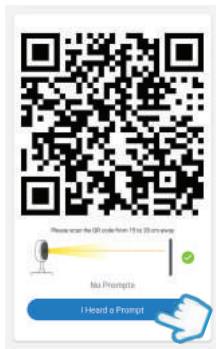
Enter your WiFi router password  
Then press Next

# Add Sophia2



## Step 5

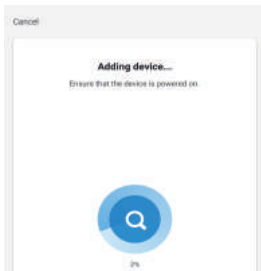
Remove the plastic film from the camera lens  
Hold your phone up to Sophia



## Step 6

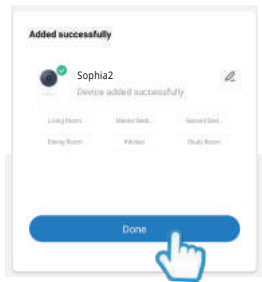
If you heard Sophia chime, press "I heard the beep"  
If you don't hear the chime, reposition Sophia in front of the phone

# Add Sophia2



## Step 7

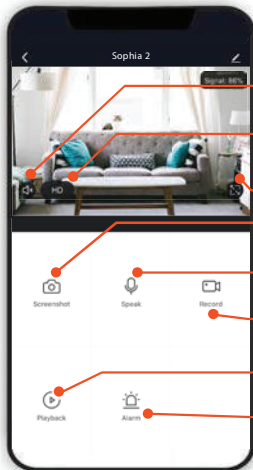
Sophia will then establish a connection to Clan



## Step 8

Once connected you can change Sophia's name and select the room she's in  
Press Done

# Live View



Hear what is happening around the camera

Select the video quality (lower quality may broadcast more smoothly)

Full Screen

Save a screenshot on your smartphone memory

Select to speak into the camera

Record live footage onto your smartphone memory

See recorded footage

Turn on to get instant alerts to your phone when there's movement

# Add SD Card

If you would like Sophia to record, you will be required to insert a micro SD card. Sophia will support any sized micro SD card up to 128GB

## Step 1

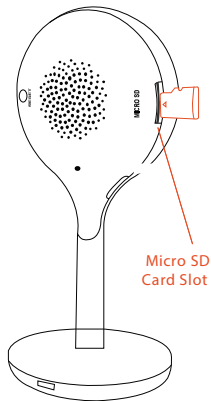
Turn off power to Sophia

## Step 2

Find the micro SD card slot on the side of Sophia and insert the card into the slot far enough for it to click into place

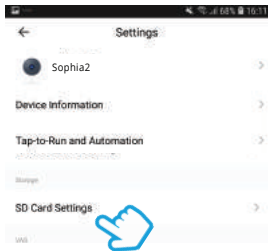
## Step 3

Turn the power to Sophia back on



# Format SD Card

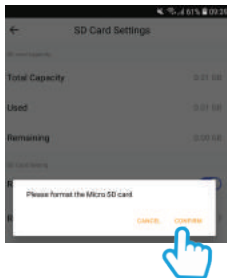
Before Sophia can start recording, you will have to format the Micro SD Card.



## Step 1

Select your camera and click on the pencil icon in the top right

Select SD Card Settings



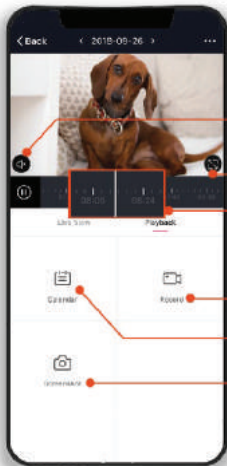
## Step 2

Click Format SD Card and press confirm. Sophia will begin to format the Micro SD Card

Please note it will take a couple of minutes to format



# Playback



Hear sound recorded on footage

Full screen

Slide to select the time you want to view

Save the playback camera footage onto your phone memory

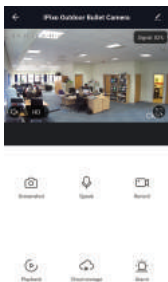
Change date of video playback

Save a screenshot of playback video onto your phone memory

# Cloud Storage (Single Camera)

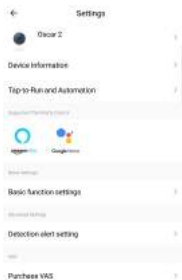
If you would like Sophia to record, you will be required to inset a Micro SD card  
Alternatively, you can sign up to the optional cloud storage.

The camera can be set to record continuously or once it detects movement.  
You can also choose to store the recorded footage for 7,14 or 30 days.



**Step 1**

**Click on the pencil icon**



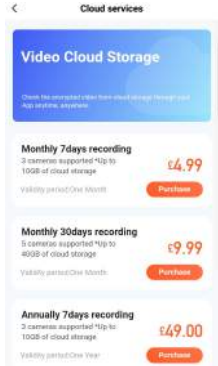
**Step 2**

**Click on Purchase VAS**



### Step 3

Click Subscribe

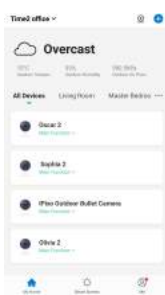


### Step 4

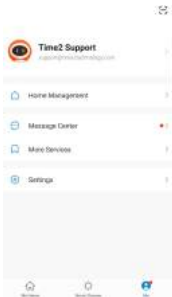
Choose which service you would like.  
You will be then directed to make the payment.

# Cloud Storage (Multiple)

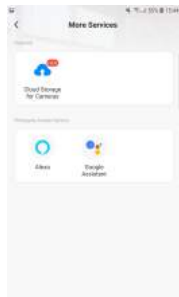
Instead of paying per camera why not bundle your Cloud Storage. Please note selecting this option will only set the camera to record when it detects movement.



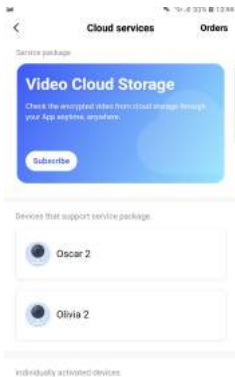
**Step 1**  
Click 'ME'



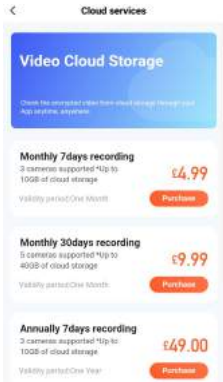
**Step 2**  
Click 'More Services'



**Step 3**  
Click 'Cloud Storage  
for cameras'

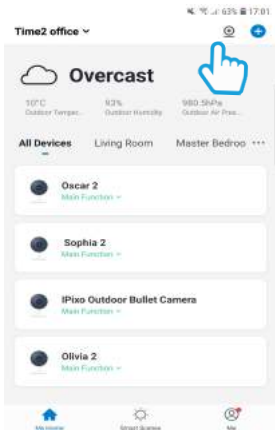


**Step 4**  
**Click 'Subscribe'**



**Step 5**  
**Choose which service**  
**you would like.**  
**You will then be directed**  
**to make the payment.**

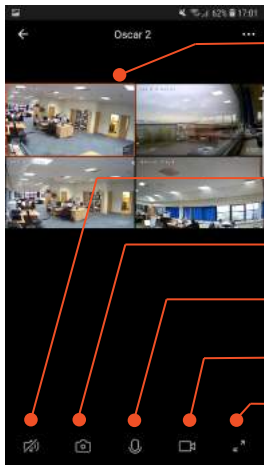
# Multi Camera View



## Step 1

Click on the camera in the top right hand corner

# Multi Camera View



Red Outline- Controls the camera you have selected

Hear whats happening around your camera

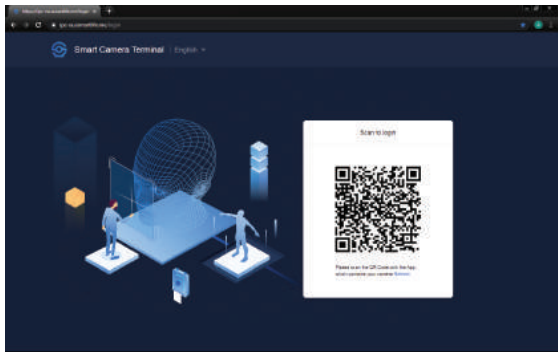
Save a screenshot on your smartphone memory

Select to speak into your camera

Record live footage onto your smartphone memory

Full screen

# Web View

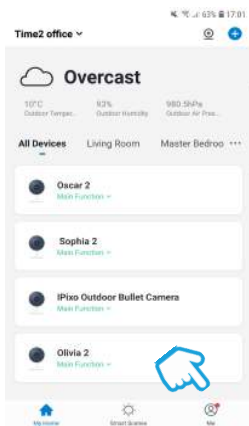


## Step 1

Go to the following website on your PC.  
<https://www.time2technology.com/webview/>  
and a QR code will be displayed.

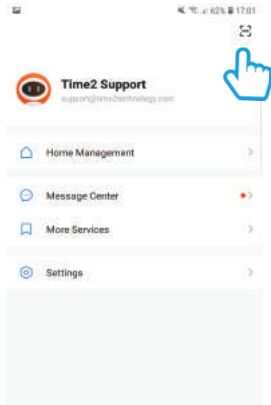


# Web View



## Step 2

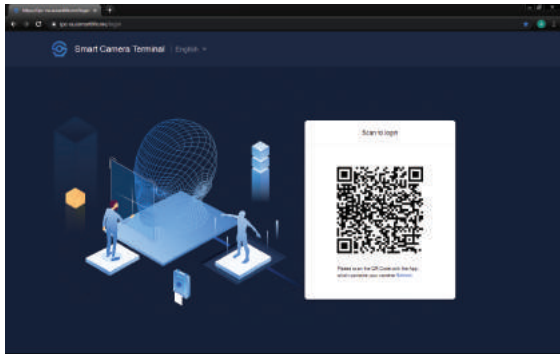
Go into the Clan at Home App and click on Me in the bottom right hand corner



## Step 3

Click on the square on the top right hand corner

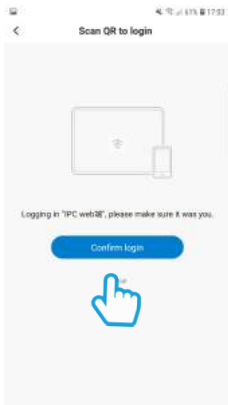
# Web View



## Step 4

Using your phone scan the QR code  
Ensure the QR code is within the green square

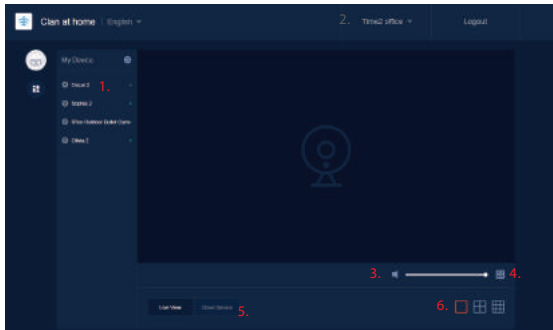
# Web View



## Step 5

Click Confirm Login

# Web View



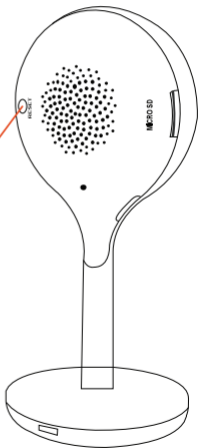
1. Select the home where you would like to view your cameras.
2. Select your camera.
3. Speaker – Listen in on what is going on around your camera.
4. Full screen
5. Cloud Service – View the recorded footage from the Cloud Service.
6. Multi Camera View – Select how many cameras you would like to see at once.

# Reset

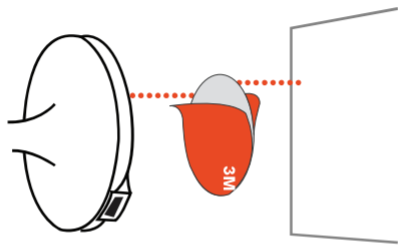
If you are having trouble connecting to Sophia you may need to do a reset.

## How to reset Sophia 2

Press the Reset button on the back of the camera for up to 10 seconds until the camera chimes twice and the LED is flashing red.



# Installation



## Easy Mounting

Peel off both sides of the mounting adhesive tape. Stick one side to the bottom of the camera and the other side onto the surface you would like to place Sophia on.

# Be a part of Clan

Are you on Facebook? Join our Clan to speak to other members of the Clan and our dedicated UK based support team:

[www.facebook.com/groups/partoftheclan](http://www.facebook.com/groups/partoftheclan)

## Need further Help?

Contact our Customer Support team on Social Media



[facebook.com/time2HQ](https://www.facebook.com/time2HQ)



[m.me/time2HQ](https://m.me/time2HQ)



[@time2HQ](https://twitter.com/time2HQ)

or visit our support page

[time2technology.com/support](http://time2technology.com/support)