



Sophia

Start Up Guide

Protect and monitor the things you love

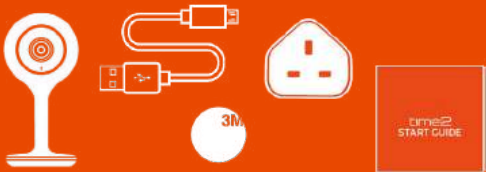
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Struggling to read?

View this start up guide online at
time2technology.com/manuals

What's in the box



- Sophia WiFi Camera
- USB Cable
- Mounting Adhesive
- Power Adapter
- Start Up Guide

Be ready

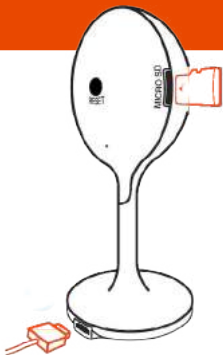
You will need your WiFi router password. Write it down below so it's handy when you need it!

Get Started

Connect Sophia to the mains using the power adapter and USB cable provided. Ensure the USB cable is firmly inserted into the base.

The red LED will come on once plugged in and Sophia will chime twice before she is ready to connect.

To record you will need to add a micro SD card. The camera accepts cards up to 128GB.



What do the flashing lights mean?



Solid Red
Starting up



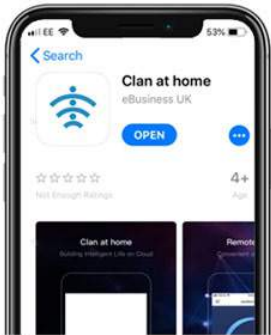
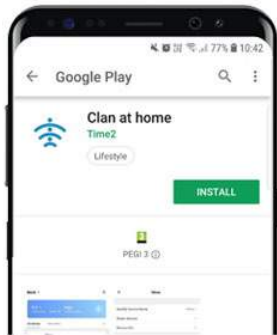
Flashing Red
Ready to connect



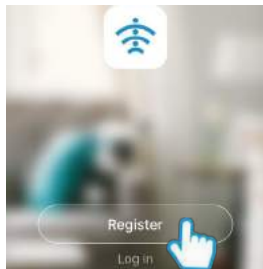
Solid Blue
Connected

Download App

Download the “Clan at home” App on the iOS App Store or Google Play Store.



Register



Step 1

Open the app then select Register



Step 2

Enter your mobile phone number
or email address

**Please ensure you enter your
full phone number including "0"**



Verification Code

Verification code has been sent to: 0122456789. Resend (52x)

Step 3

Enter the verification code sent via SMS or email



Set Password

Password must contain 6-20 letters and numbers



Step 4

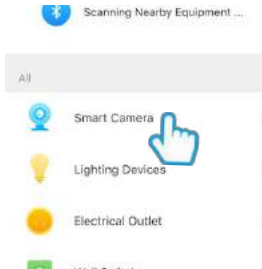
Create your password to login

Add Sophia



Step 1

In My Home, click the (+) icon in the top right-hand corner of the screen



Step 2

Select Smart Camera



Power the device on and make sure the indicator is flashing quickly or a prompt tone is heard

[How to set the indicator to a prompt tone](#)

next step



Step 3

Make sure the device is flashing red. (If it is not flashing, see the reset instructions on page 14)

Select Next Step



Step 4

Enter your WiFi router password

Then press Confirm



Turn the page

Add Sophia



Step 5

Remove the plastic film from the camera lens

Hold your phone up to Sophia



Step 6

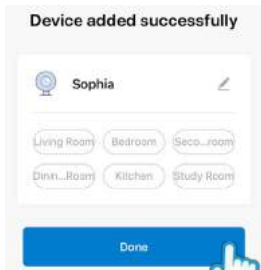
If you heard Sophia chime, press "I heard the beep"

If you don't hear the chime, reposition Sophia in front of the phone



Step 7

Sophia will then establish a connection to Clan.



Step 8

Once connected you can change Sophia's name and select the room she's in.

Press Done

Live View



Hear what is happening around the camera

Select the video quality (Lower quality may broadcast more smoothly)

Full Screen

Turn on to get instant alerts to your phone when there's movement

Select to speak into the camera

Record live footage onto your smartphone memory

Save a screenshot on your smartphone memory

Playback



Hear sound around the camera

Full screen

Select the time you want to view

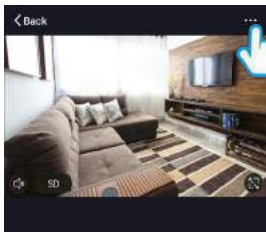
Save the playback camera footage onto your phone memory

Change date of video playback

Save a screenshot of playback video onto your phone memory

Two-Way Audio

To listen and speak through Sophia at the same time, you will need to activate the two way audio.



Step 1

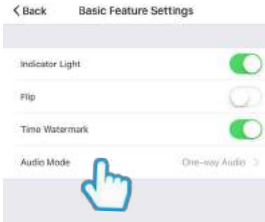
Select the camera

Click the Settings icon on the top right corner of the screen



Step 2

Select the Basic Feature Settings



Step 3

Click Audio Mode



Step 4

Select Two-Way Audio this will change the camera settings

Reset

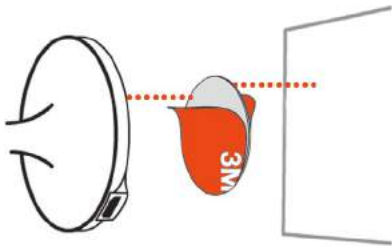
If you are having trouble connecting to Sophia you may need to do a reset.

How to reset Sophia

Press the Reset button on the back of the camera for up to 10 seconds until the camera chimes twice and the LED is flashing red.



Installation



Easy Mounting

Peel off both sides of the mounting adhesive tape. Stick one side to the bottom of the camera and the other side onto the surface you would like to place Sophia on.

FAQ's

Q. Camera is not powering on, there is no red light at the front?

A. Ensure the Micro USB cable has been fully inserted into Sophia. The red light will come on once the Micro USB cable is fully inserted.

Q. I have not received my verification code?

A. You will have to check whether the mobile phone or email address you have used has been entered correctly.

Q. Sophia is not scanning the QR code?

A. There is a plastic film on the lens that needs to be removed. Simply remove this and then Sophia will be able to scan the code.

Q.Sophia is not connecting to WiFi?

A. There could be a number of reasons why Sophia is not connecting. First ensure the correct WiFi network has been selected and ensure the WiFi password has been entered.

Sophia can only operate under the 2.4 GHZ wireless frequency. You may have to change your router settings to allow Sophia to connect wirelessly. If you are unaware how to change simply get in contact with your broadband provider.

Q. The two way audio is not working?

A. Please ensure the app permissions have been turned on in the mobile phone settings. You will also have to turn this feature on in the basic settings for the camera.

Be a part of Clan

Are you on Facebook? Join our Clan to speak to other members of the Clan and our dedicated UK based support team:

www.facebook.com/groups/partoftheclan

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Contact our Customer Support team on Social Media



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