



Bella

Start Up Guide

Protect and monitor all
that you love and value

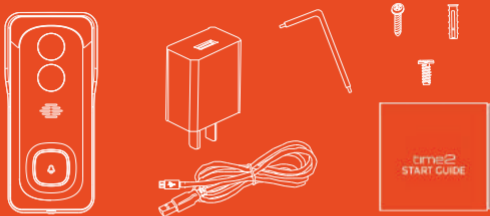
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Struggling to read?

View this start up guide online at
time2technology.com/manuals

What's in the box



- Bella Video Doorbell
- Power Adapter
- Micro USB Cable
- Mounting Kit
- Quick Start Guide

Be ready

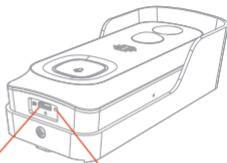
You will need your WiFi router password. Write it down below so its handy when you need it!

Get Started

Please complete set up before mounting the doorbell.

Connect Bella to the mains using the power adapter and USB cable provided. Allow at least 10 hours to fully charge the camera.

The red LED will come on once plugged in and Bella will chime before it is ready to connect.



Micro USB Port

Charging Indicator

What do the flashing lights mean?



Solid Red
Starting up



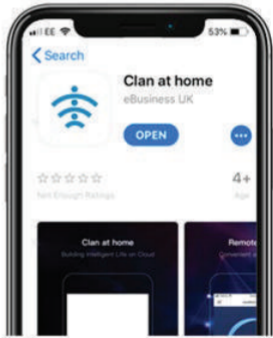
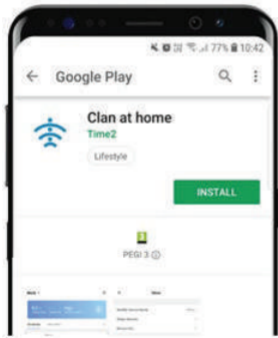
Flashing Red
Ready to connect



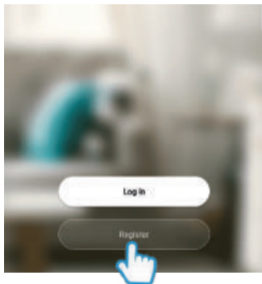
Solid Blue
Connected

Download App

Download the "Clan at home" app from the iOS App Store or Google Play Store

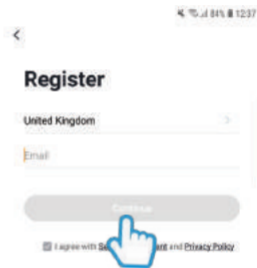


Register



Step 1

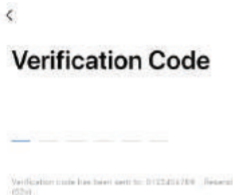
Open the app then press Register



Step 2

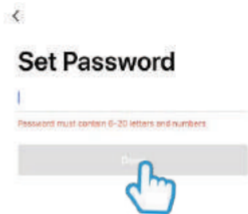
Enter your email address

Register



Step 3

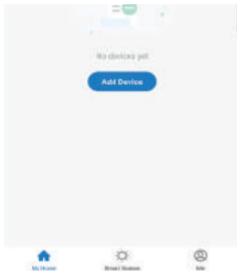
Enter the verification code sent via email



Step 4

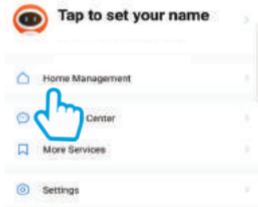
Create your password to login

Add a Home



Step 1

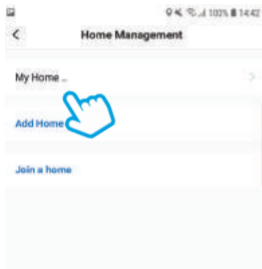
Click Me in the bottom right hand corner



Step 2

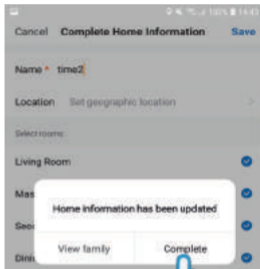
Select Home Management

Add a Home



Step 3

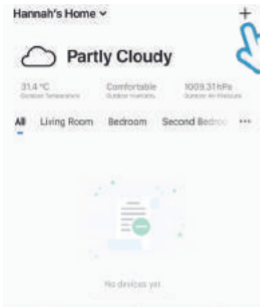
Select My Home. Enter a name for your home and a location. Click Save



Step 4

Select Complete and your home will be created

Add Bella



Step 1

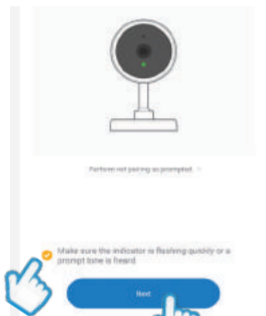
In My Home, click the (+) icon in the top right-hand corner of the screen



Step 2

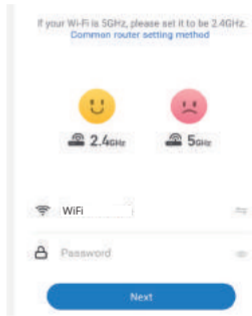
Select Security and Sensors down the left hand side and click Smart Camera

Add Bella



Step 3

Make sure the camera is flashing red (if it is not flashing, see the reset instructions on page 26). Tick the check box and then press "Next"



Step 4

Enter your WiFi router password. Then press Next

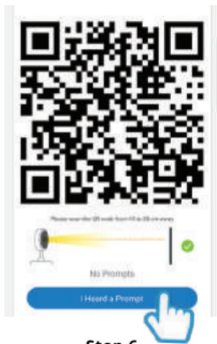
Add Bella



Step 5

Remove the plastic film from the camera lens

Hold your phone up to Bella

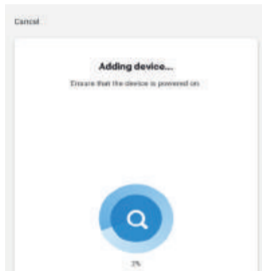


Step 6

If you heard Bella chime, press
"I heard a prompt"

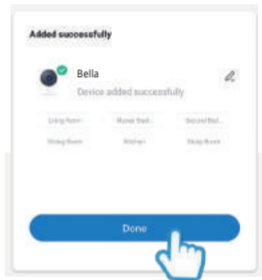
If you don't hear the chime,
reposition Bella in front of the phone

Add Bella



Step 7

Bella will then establish a connection to Clan

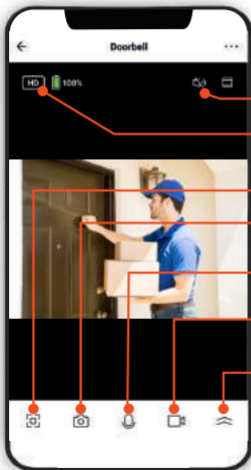


Step 8

Once connected you can change Bella's name and select the room it's in

Press "Done"

Live View



Hear what is happening around the camera

Select the video quality (lower quality may broadcast more smoothly)

Full Screen

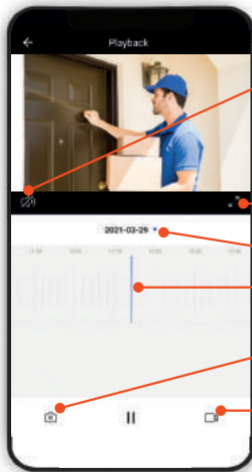
Save a screenshot on your phone

Select to speak into the camera

Record live footage on to your phone

More features

Playback



Hear sound recorded on footage

Full screen

Choose the date

Slide to select the time you want to view

Save a screenshot on to your phone

Record footage on to your phone

Add SD Card

If you would like Bella to record, you will be required to insert a Micro SD Card. Ava will support any sized Micro SD Card up to 128GB

Step 1

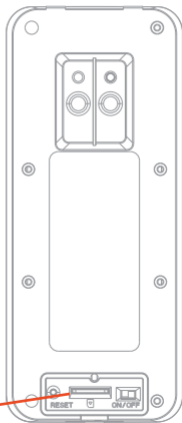
Turn off power to Bella

Step 2

Insert the card in to the slot far enough for it to click into place

Step 3

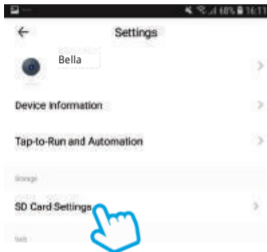
Turn the power to Bella back on



Micro SD
Card Slot

Format SD Card

Before Bella can start recording, you will have to format the Micro SD Card.



Step 1

Select your camera and click on the pencil icon in the top right.

Select SD Card Settings.



Step 2

Click Format SD Card and press confirm. Bella will begin to format the Micro SD Card.

Please note: it will take a couple of minutes to format the card

Cloud Storage (Single Camera)

Alternatively, Bella can record directly on to the cloud. The cloud storage option allows the camera to record continuously or once it detects movement. You can also choose to store the recorded footage for 7 days, 14 days or even 30 days.



Step 1

Click on Cloud storage



Step 2

Press Purchase Service



Step 3

Click on Subscribe



Step 4

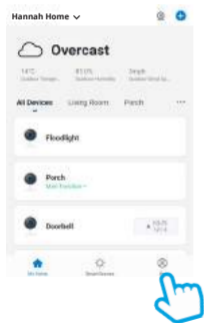
Choose which service would best suit your needs.

Click Purchase.

You will be directed to the payment page.

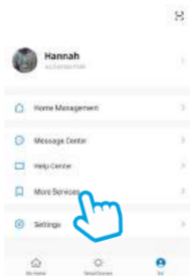
Cloud Storage (Multiple)

Clan also offers cloud storage packages for customers who own multiple cameras. This feature allows all the cameras to record to the cloud whenever movement has been detected without having to pay for each camera individually.



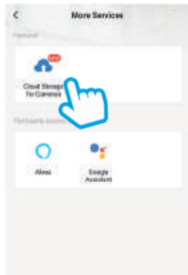
Step 1

Click "Me"



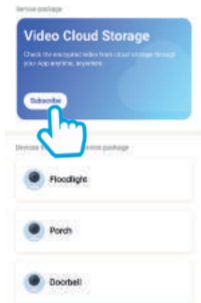
Step 2

Click "More Services"



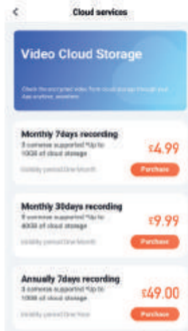
Step 3

Click "Cloud Storage for cameras"



Step 4

Click 'Subscribe'

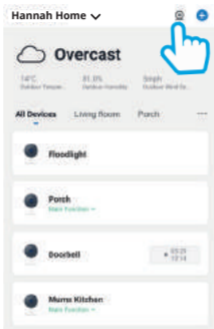


Step 5

Choose which service would best suit your needs.

Click Purchase.

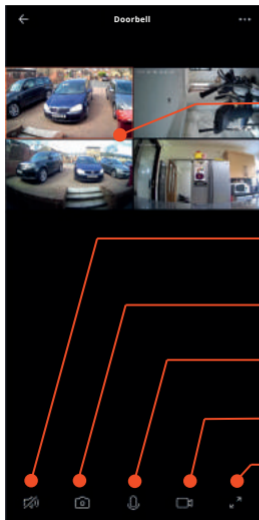
Multi Camera View



Step 1

Click on the camera in the top right hand corner.

Multi Camera View



Click on a screen to be able to control it

Hear what's happening around your camera.

Save a screenshot on your smartphone memory.

Select to speak into your camera.

Record live footage onto your smartphone memory.

Full screen

Web View

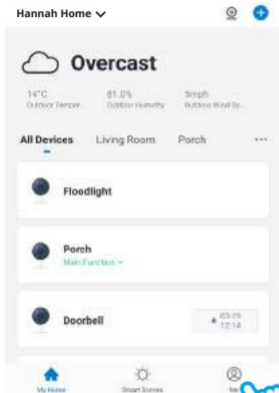


Step 1

Go to **<https://www.time2technology.com/webview/>** on your computer.

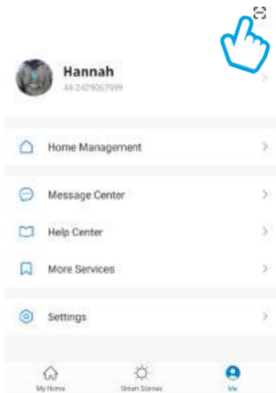
Please note: the web view is only supported on Google Chrome

Web View



Step 2

Click "Me" on the bottom right hand corner



Step 3

Click on the square on the top right hand corner.

Web View



Step 4

Using your phone scan the QR code.

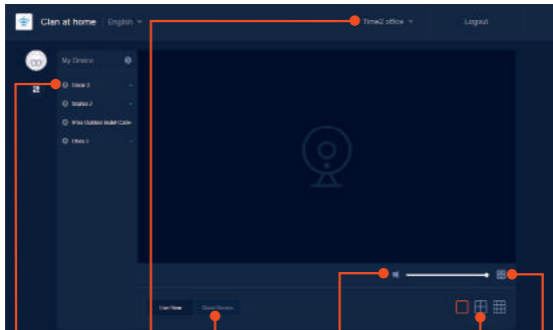
Ensure the QR code is within the green square.



Step 5

Click Confirm Login.

Web View



1. Select Home
2. Select Camera
- 3 View Footage saved on Cloud

4. Volume Control
5. Multi Camera View
6. Full Screen

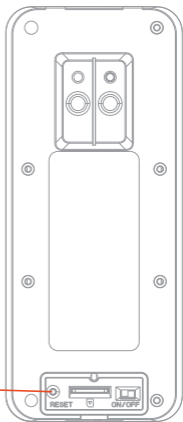
Reset

If you are having trouble connecting to Bella you may need to do a reset.

How to reset Bella

Hold down the reset button on the back of the camera for up to 15 seconds until the camera chimes and the LED is flashing red

Reset Button



Installation

This is what you'll need to set up your Bella Video Doorbell



Phillips Bit

A power drill with Phillips driver bit



Screws (provided)

To mount the doorbell on to the wall



Drill Bit

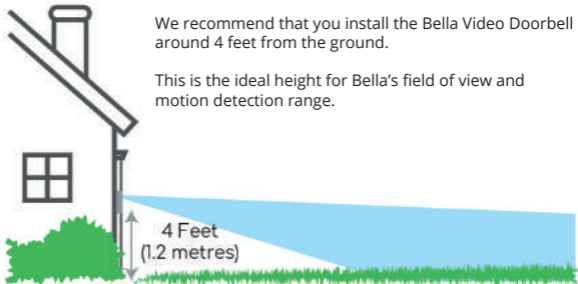
To install on surfaces such as brick or concrete



Wall Plugs (provided)

Required to install on to surfaces such as brick or concrete

Install Height





Step 1

Mark screw holes where you would like to install the mounting bracket



Step 2

Drill pilot holes.
Use the included wall anchors if you're drilling into stone or hard material



Step 3

Install the mounting bracket on to the wall using the provided screws.

To attach the doorbell, simply slot it in to the bracket and click into place



Step 4

Finally, use the provided security screw to secure the doorbell on to the mounting bracket

Hardwired Installation



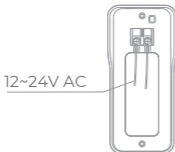
Step 1

Mark screw holes where you would like to install the mounting bracket



Step 2

Drill pilot holes.
Use the included wall anchors if you're drilling into stone or hard material



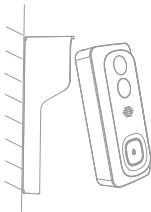
Step 3

Connect the wires coming out of your wall to the screws on the back of the mounting bracket.
Either wire can connect to either screw



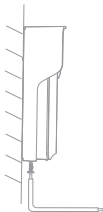
Step 4

Install the mounting bracket on to the wall using the provided screws



Step 5

Then attach the doorbell by simply slotting it into the bracket and clicking into place



Step 6

Finally, use the provided security screw to secure the doorbell on to the mounting bracket

Be a part of Clan

Are you on Facebook? Join our Clan to speak to other members of the Clan and our dedicated UK based support team:

www.facebook.com/groups/partoftheclan

Need further Help?

Contact our Customer Support team on Social Media



[facebook.com/time2HQ](https://www.facebook.com/time2HQ)



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