

Please print out and complete the returns form using BLOCK CAPITALS.

Please send the form back with the product to the address found on the bottom of the form. Please provide the information on the original order.

Order Number: \_\_\_\_\_ (eg. 100000001)      Order date: \_\_\_\_\_

Customer Name: \_\_\_\_\_      Customer Email: \_\_\_\_\_

Address 1: \_\_\_\_\_

Address 2: \_\_\_\_\_

Postcode: \_\_\_\_\_

Home Tel: \_\_\_\_\_      Mobile Tel: \_\_\_\_\_

If the information above is no longer applicable please contact our customer service team to update the information on your order.

Item(s) to be Returned ...

Item

The goods remain your responsibility until they arrive to us. We ask that you ensure the parcel is wrapped securely to avoid any damage in transit which could affect your refund/replacement.

If you are returning an item that is part of a bundle **and** you have requested a replacement, **we do not require** the accessories back. Please return the faulty product.

Reason for Return: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ (Please Explain)

I would like one of the following...

Replacement \_\_\_\_\_ (Please Explain)

Refund \_\_\_\_\_ (Please Explain)

If you have selected a refund, we advise that you please read our terms and conditions before doing so. This will not affect your statutory rights. our terms and conditions can be viewed at [www.time2direct.com/terms-and-conditions](http://www.time2direct.com/terms-and-conditions).

Cut and detach Address Label, **do not add or modify address shown below.**

-----

**Returns Department:**

Time2 Direct  
Capricorn House, Capricorn Park,  
Blakewater Road,  
Blackburn,  
Lancashire,  
BB1 5QR